

From: [Danica Pierce](#)
To: [Jennifer Paulus](#)
Date: Friday, October 25, 2024 11:31:26 AM

Hello,

I hope you are doing well. I am writing to inform you of an important change regarding your Customer Success Manager at Flock Safety. As I transition into a new territory within the company, I will be handing over your account to Chris Carter, who will be your new point of contact.

While Chris may be new to your account, he is not new to Flock Safety. He has been an integral part of the Deployment team, successfully serving law enforcement agencies like yours. With his extensive knowledge and experience, I am confident that he will provide you with exceptional support. I have been working closely with him to ensure he is fully briefed on your account, and I believe his dedication will facilitate a smooth transition.

I want to express my gratitude for the trust you have placed in me and in Flock Safety. Working with you has been a pleasure, and I am proud of what we have accomplished together.

Please do not hesitate to reach out if you have any questions or concerns during this transition.

Thanks and Stay Safe,

Danica Pierce

Customer Success Manager



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