

From: [Myron Maret](#)
To: [Jennifer Paulus](#)
Date: Tuesday, February 25, 2025 9:04:48 AM

Hello,

My name is Myron and I work on the Customer Success Team here at Flock Safety. I wanted to let you know about a change we will be making to your Flock Safety organization.

As a part of our commitment to the safety of your data, and secure access to the Flock Safety network, we will be updating your organization to utilize multi-factor authentication (MFA). All law enforcement organizations and users will need to enable a security method that requires users to provide more than one form of verification to access their system.

Once active, your users will be prompted to set up a phone number for text message authentication or an authenticator application code the next time they log in. The user will not be able to access the system until this is completed.

This update to your organization will be completed early next week. If you do not wish to use multi-factor authentication for your organization, you can reply back to me or turn off the feature after it is activated from the **Admin --> Organization** page in the system. [See this video overview.](#)

Please let me know if you have any questions.

Myron

Myron Maret



Flock Safety

Customer Success Technologist

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