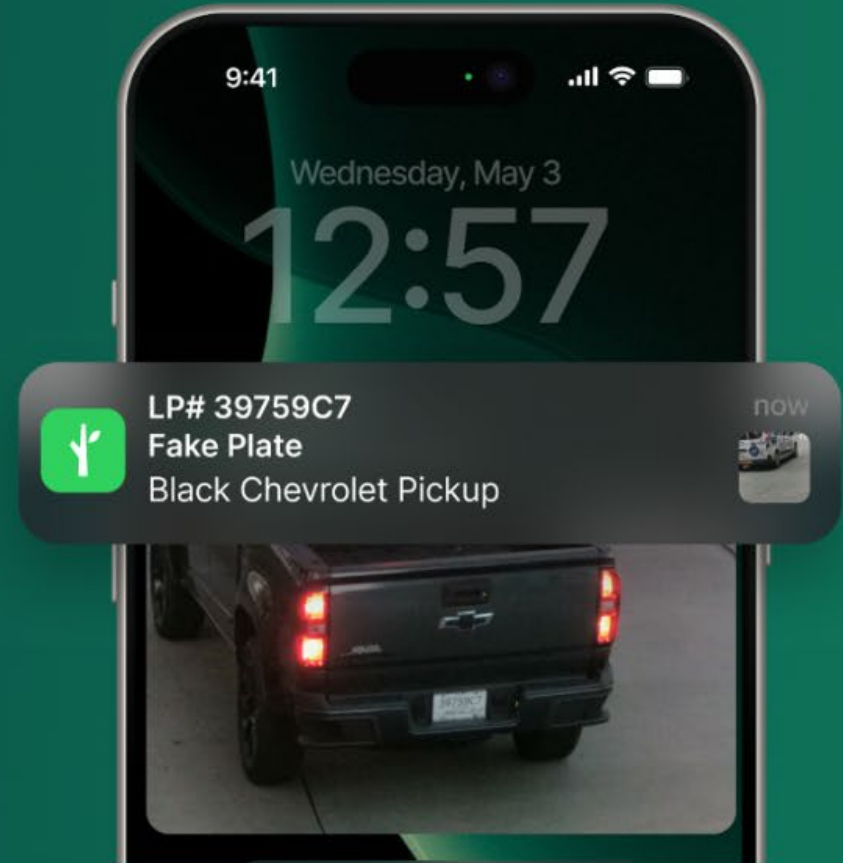


Mobile App Overview



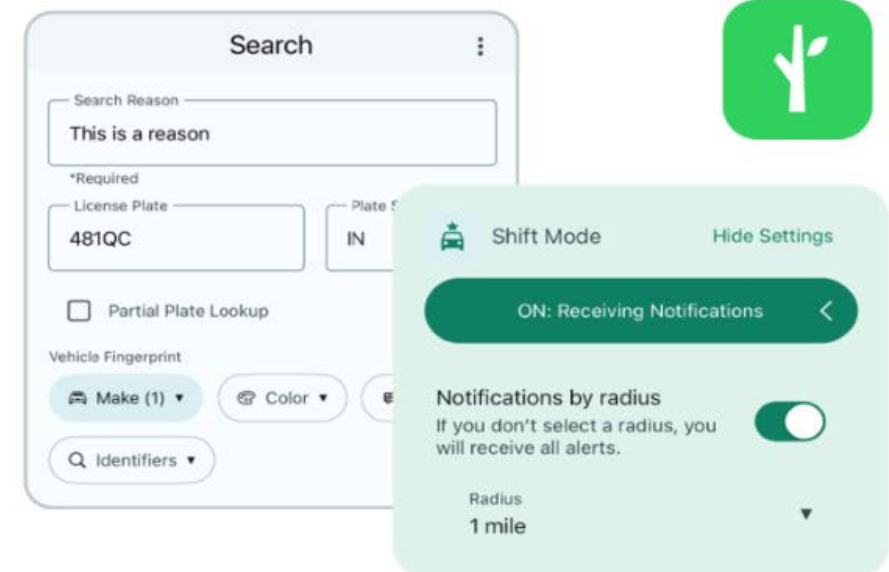
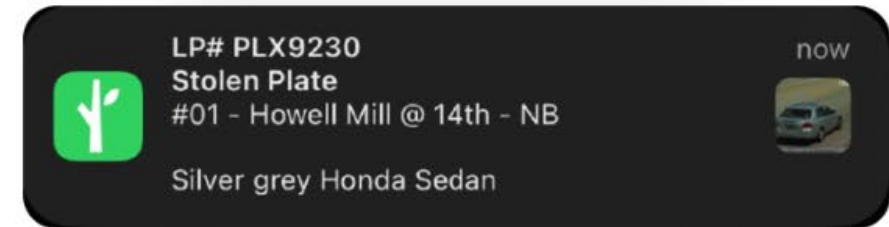
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The Mobile App

The Flock Safety app, available on both iOS and Android, consolidates evidence captured on Flock Safety devices, both vehicular and audio, along with investigative capabilities, into a streamlined mobile experience.

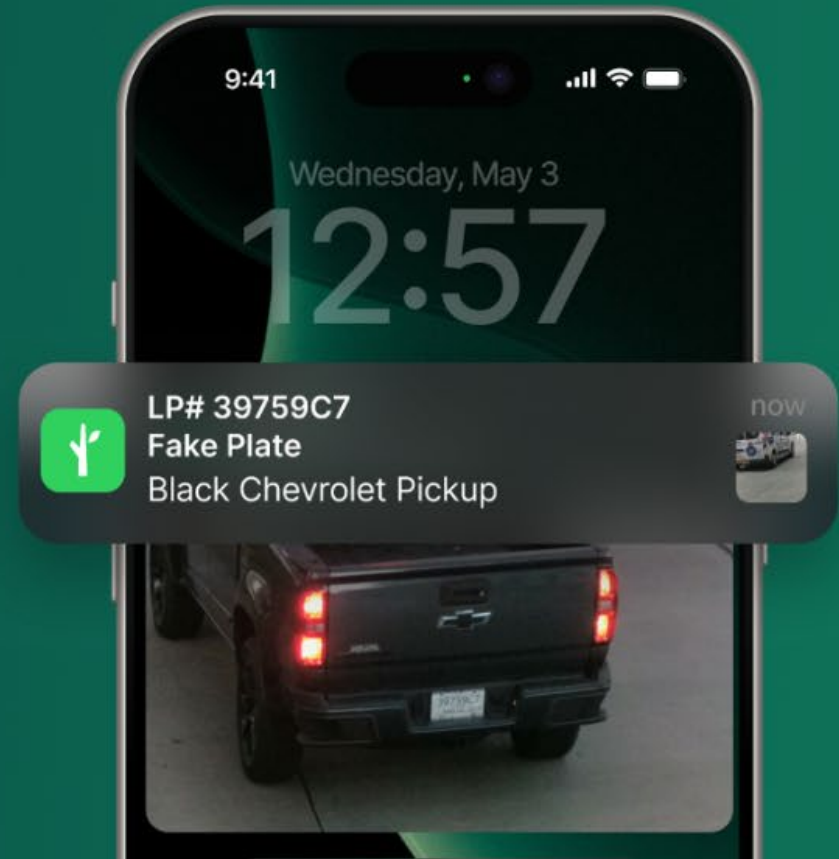
- Real-Time Custom Hot List Alerts
- Real-Time Audio Detection Alerts
- License Plate Lookup
- Smartwatch Notifications
- Shift Mode & Notifications by Radius
- And many more features.

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Logging in

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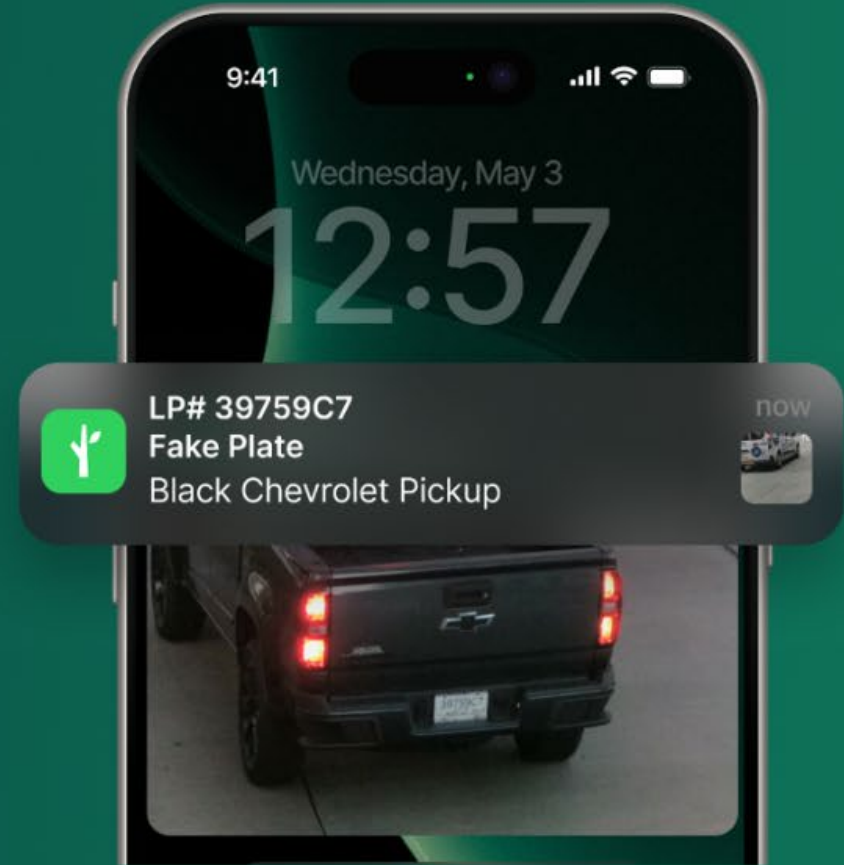
Logging in to the Mobile App

Follow the instructions below to set up login credentials:

1. Scan the QR Code on the right with the camera on your smartphone, then click the yellow banner popup on your camera.
1. Click download on the App Store or get it on Google Play, depending on your what smartphone you use. Then, download the App.
1. Once downloaded, log in with the same username and password as you use to access Flock Safety on the computer.
1. Once logged in, Allow Flock Safety to send notifications to your device so you receive alerts as push notifications.



Search in Mobile App



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How to Search in the Mobile App

1. Navigate to the Search tab in the mobile app, or by clicking "search for a vehicle" tile.
1. Then enter a Reason, License Plate, and Plate State to find a vehicle.
1. You can change the search parameters at any time. You can search by Make, Body, Color, and Identifiers.
1. When viewing a Hot List alert on the mobile app, you have the ability to run a search on that plate directly from the alert.

Search

Search Reason

Type Reason

*Required

License Plate

Type full or partial

Plate State

Any

☐ Partial Plate Search

Vehicle Fingerprint

Make

Color

Body

Identifiers

Timeframe

6 hours

12 hours

24 hours

7 days

More

Clear All

Search

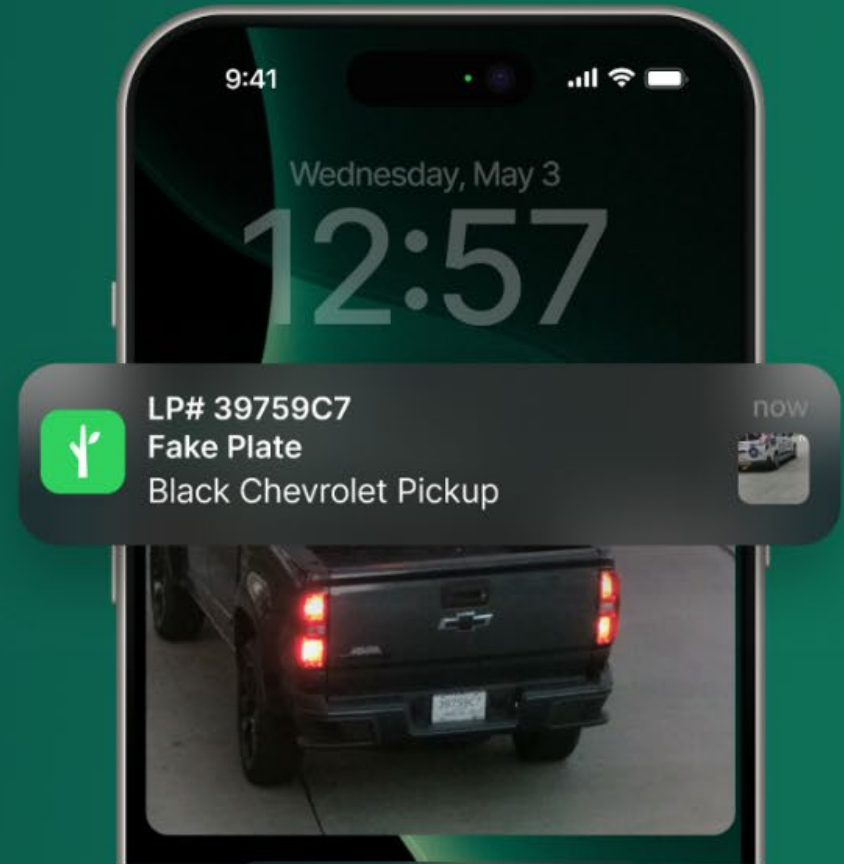
Home

Alerts

Search

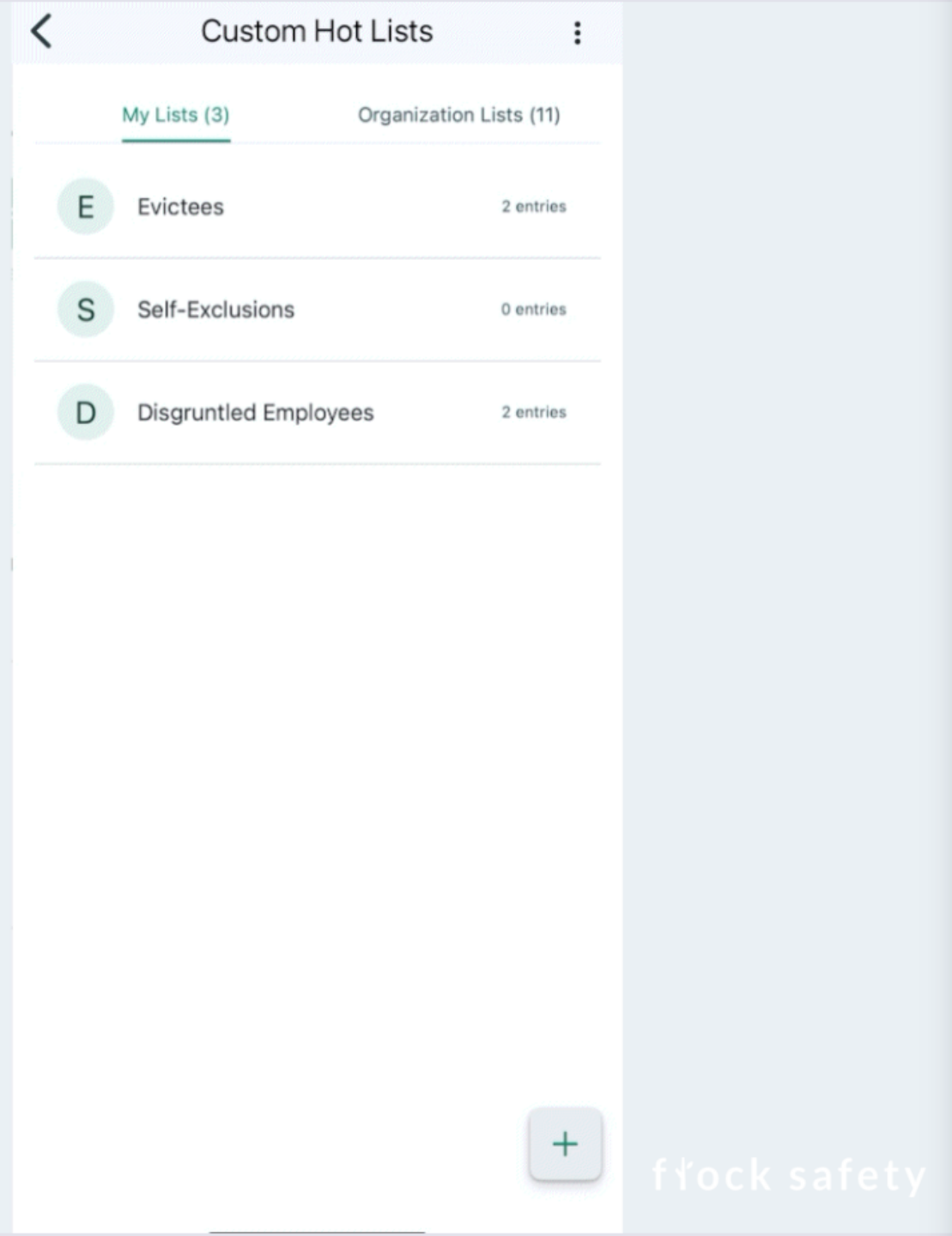
Manage Custom Hot Lists in the Mobile App

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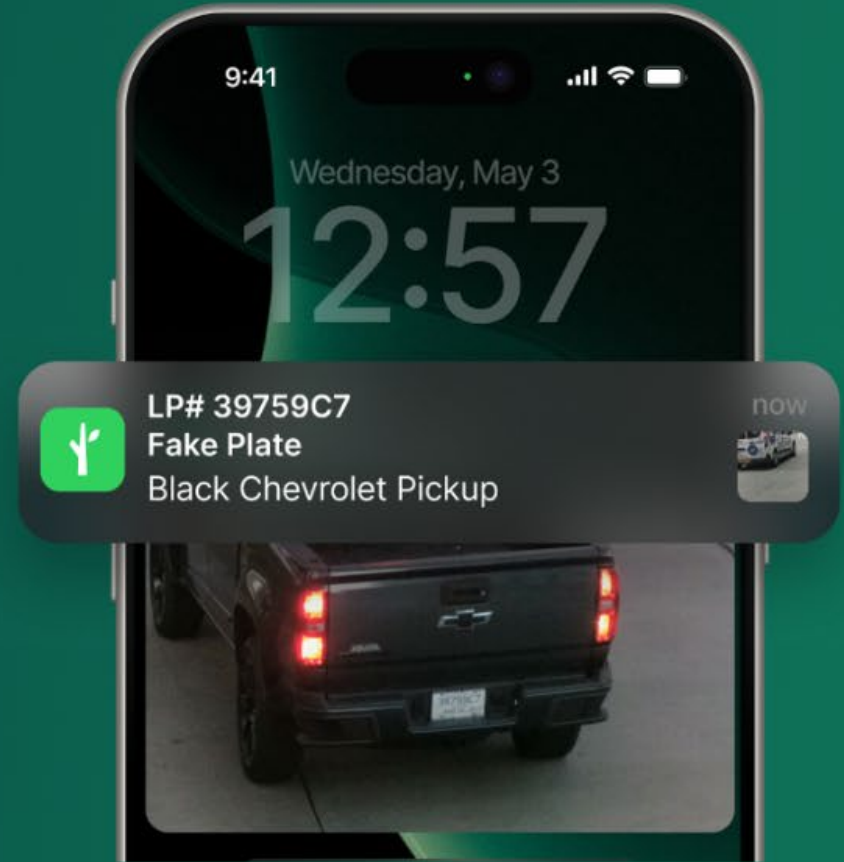


Manage Custom Hot Lists in the Mobile App

- Click Custom Hot Lists to review both Your Lists and Organizational Lists
- Click into either My Lists or Organizational Lists to review Custom Hot Lists
- Click into a Custom Hot List to review Hot Plate
- Click View List Details to review List Owner and Audience
- Click the + button in the bottom right corner to add a Hot Plate to a Custom Hot List
- Add Reason, Plate, State of Plate, Expiration, and click Save to add a Hot Plate to a Custom Hot List



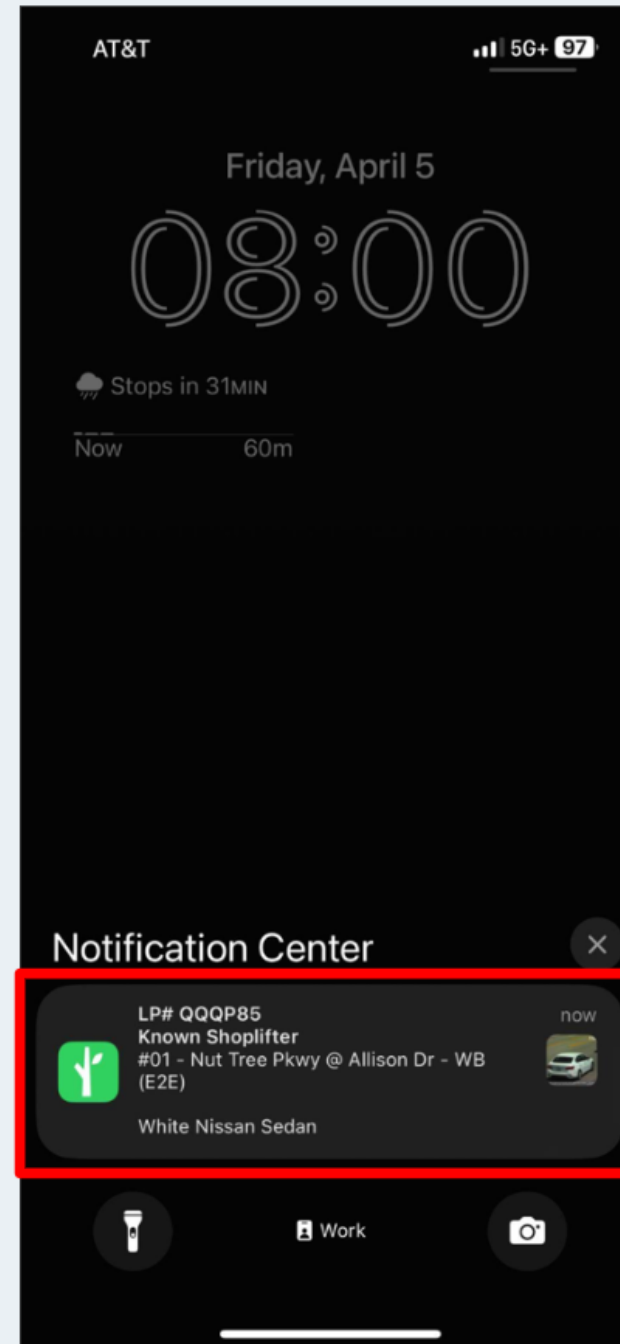
Manage Alerts in Mobile App



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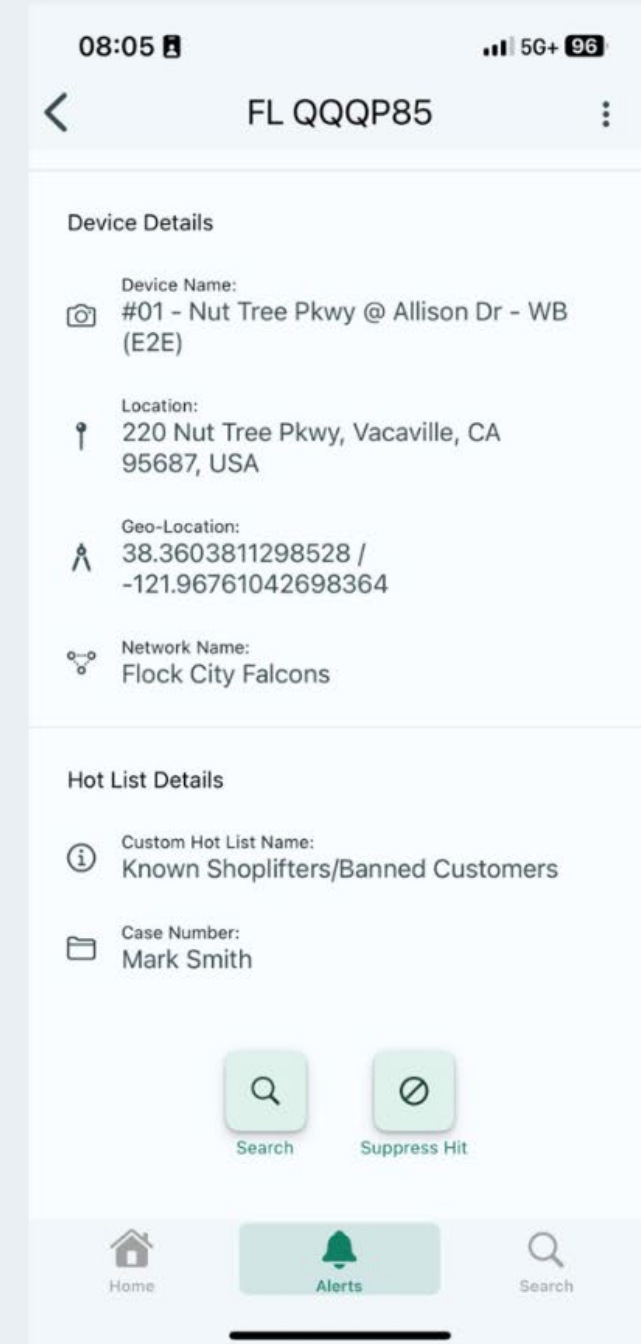
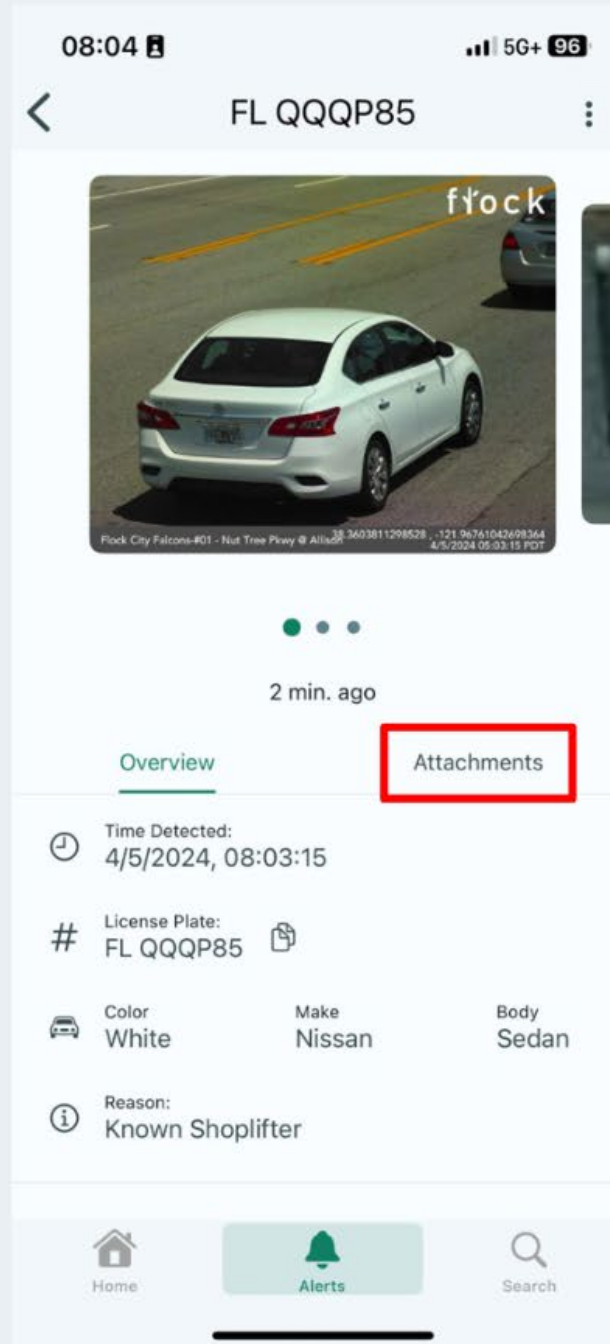
How to Manage Alerts in the Mobile App

- When you receive a new Custom Hot List alert, the push notification on your mobile device will look like the photo on the right.
- Simply click one of the notifications then observe the preview.
- When you select an alert from the notification panel on your device, you can click View to open the alert on the Alerts module in the mobile app, or click Search to open the Search module of the mobile app, with the plate entry.
- After clicking View on one of the Hot List notifications, the mobile app will open to the Alerts tab and present your selection.



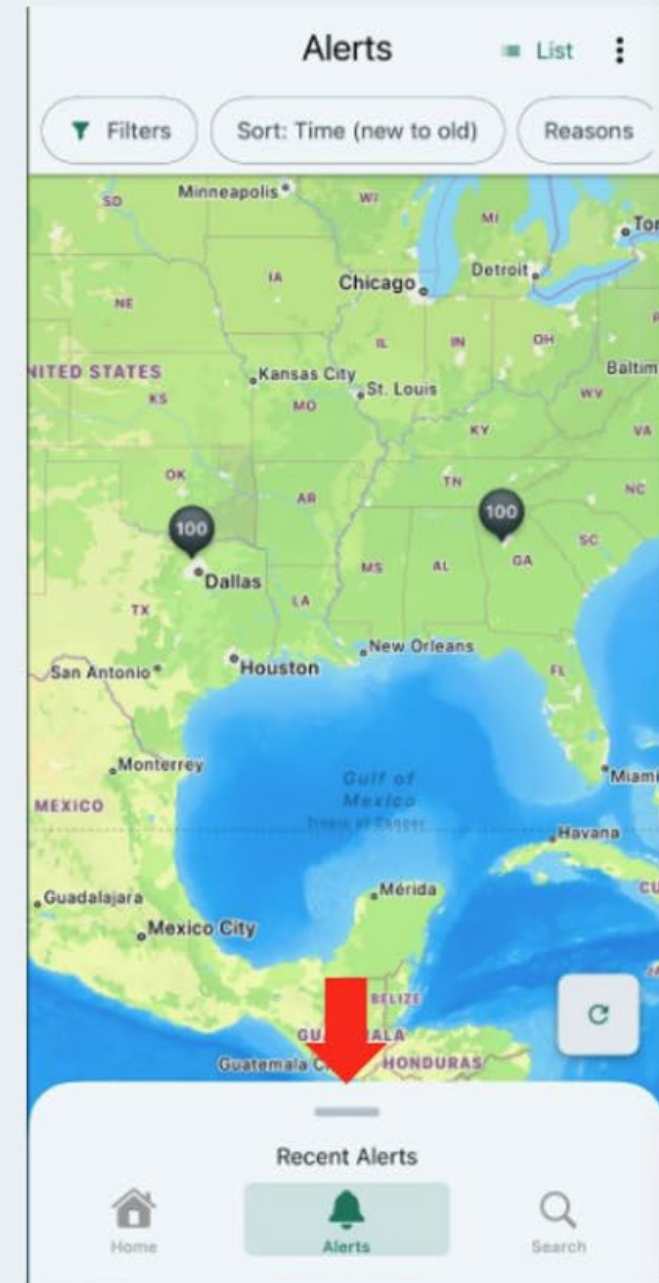
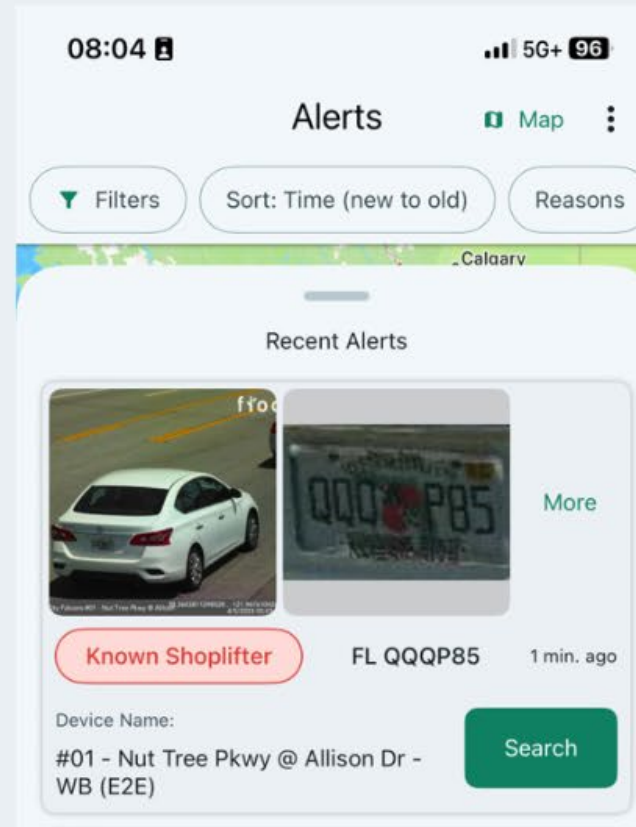
How to Manage Alerts in the Mobile App (cont'd).

- Be sure to scroll down on this page to see more details, such as device and Custom Hot List information related to the alert.
- Be sure to click the Attachments tab to review more data related to the Alert, such as Reason Text, Date Added, and attached Media.
- Slide the images to the left to view the license plate as well as a map of where the hit occurred.

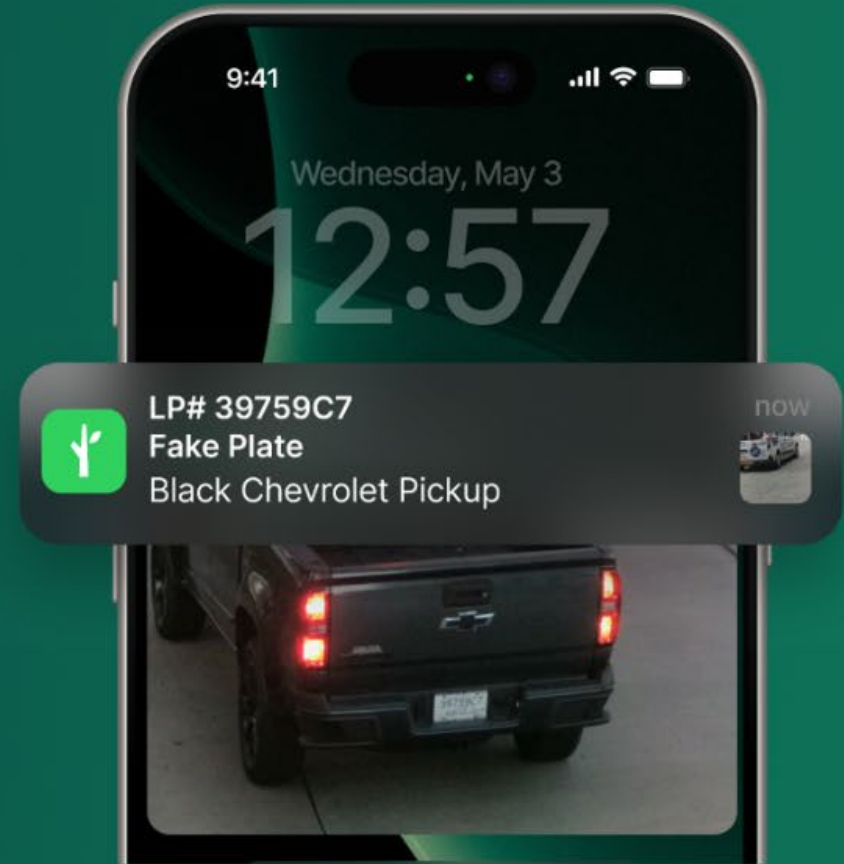


How to View Recent Alerts and the Alerts Map

- Click the Alerts tab at the bottom, then observe and adjust the filters on the top to help you narrow down your results.
- When sliding the Alert Filters at the top, you'll see additional options like Sort By & Alert Type.
- If you select Sort By in the filters, you'll have the option to sort alerts by newest to oldest alerts, or oldest to newest, as well as device type. Select one, then hit Apply.
- To access the Alerts Map, simply drag down the Recent Alerts box:



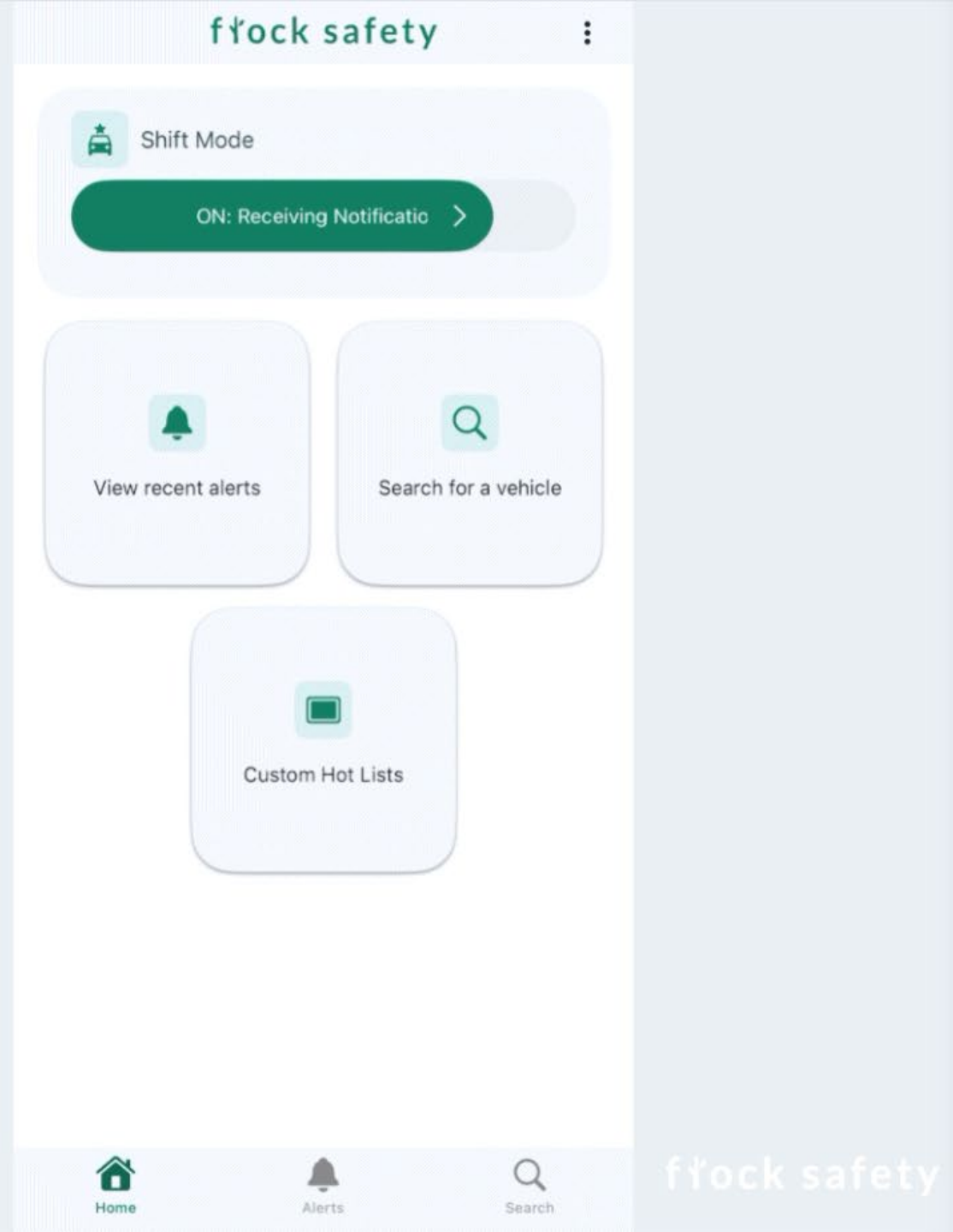
Shift Mode Settings in Mobile App



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What is Shift Mode?

- Enabling Shift Mode will temporarily enable and pause your push notifications while you are working.
- Users can also draw an area on a map and receive notification for devices in that area, focusing in on a District/Beat they may patrol, an highly active intersection or on/off ramps of an interstate.
- As a result, Shift mode will alert the right Security Officers at the right time, in the right location, when Custom Hot Lists capture license plates being tracked.



How to Enable Shift Mode

Enable Shift Mode:

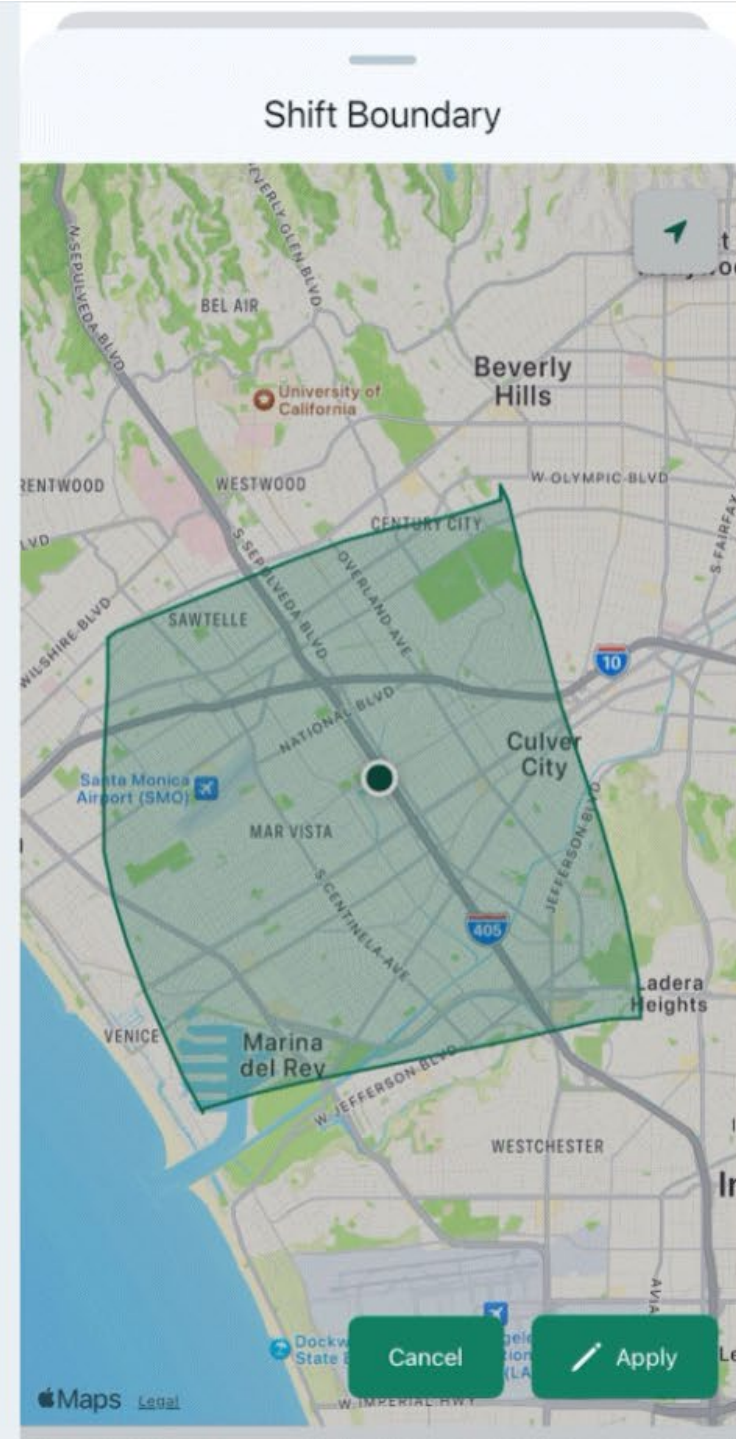
- Start by making sure the Shift Mode slider is On. Simply click the "Off: Not Receiving Notifications" to turn it on. You'll see a confirmation box appear.
- Next, select Change Settings:

Shift Mode - Location by Radius:

- To be notified for alerts that are close to you, enable Notification by Radius and select a radius. The area will move as you move, based on your phones location.'

Shift Mode - Draw an Area:

- Users can draw an area on a map and receive notification for devices in that area.



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If you have any additional questions or concerns, please reach out to our **Flock Safety Support Team**

E-mail: support@flocksafety.com

Phone: 1-866-901-1781

Available for immediate technical assistance,

8am-8pm EST Mon-Fri