



INVOICE

Flock Group, Inc.
www.flocksafety.com

Invoice Number: INV-14953
Date Issued: 4/28/2023
Due Date: 5/28/2023
Payment Terms: Net 30
PO#:

Bill To:

IL - Mount Prospect PD
911 East Kensington Road
Mount Prospect, Illinois, 60056

Notes:

ITEMS	BEGIN DATE	END DATE	QTY	UNIT PRICE	SALES TAX	TOTAL
Flock Safety Falcon ®	4/27/2023	3/28/2025	23	14,375.00	\$0.00	\$14,375.00
Flock Safety Advanced Search	4/27/2023	3/28/2025	1	875.00	\$0.00	\$875.00
Flock Safety Falcon ® Flex	4/27/2023	3/28/2025	1	750.00	\$0.00	\$750.00

This invoice does not necessarily reflect your contract dates.

Subtotal: \$16,000.00
Credit: \$0.00
Sales Tax: \$0.00
Total: \$16,000.00

Payment Remittance Information

Click Online payment link below
to pay by credit card or ACH/Wire Transfer

Pay by Check:

Payable to:

Memo:

Mail to:

Questions about your service or installation? Contact support@flocksafety.com

Questions about your invoice? Contact billing@flocksafety.com

Online payment link:



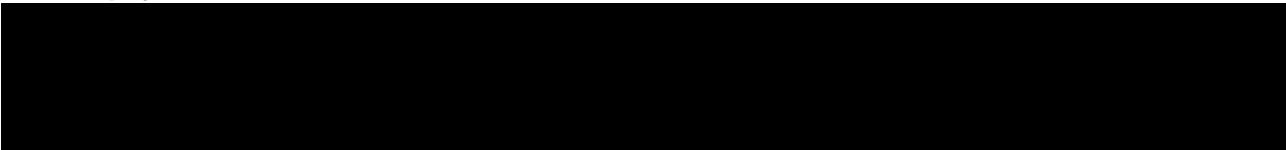
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*If paying by check, please include a printed
Copy of the invoice PDF with check payment.
Payment should be sent via USPS.*

Please note that any unpaid amounts are subject to a charge of 1.5% per month or as defined in your contract.

Questions about your service or installation? Contact support@flocksafety.com
Questions about your invoice? Contact billing@flocksafety.com
Online payment link:
A large black rectangular box redacting the URL for the online payment link.

Mallory A. Milluzzi

From: Dan Murdock <dan.murdock@flocksafety.com>
Sent: Thursday, February 29, 2024 3:39 PM
To: Eterno, Mike; Hailey Spessard
Subject: Flock - Mount Prospect - Cameras 23, 22, 10 ,9

Chief,

When we spoke you had said cameras 23, 22 & 10 all needed batteries

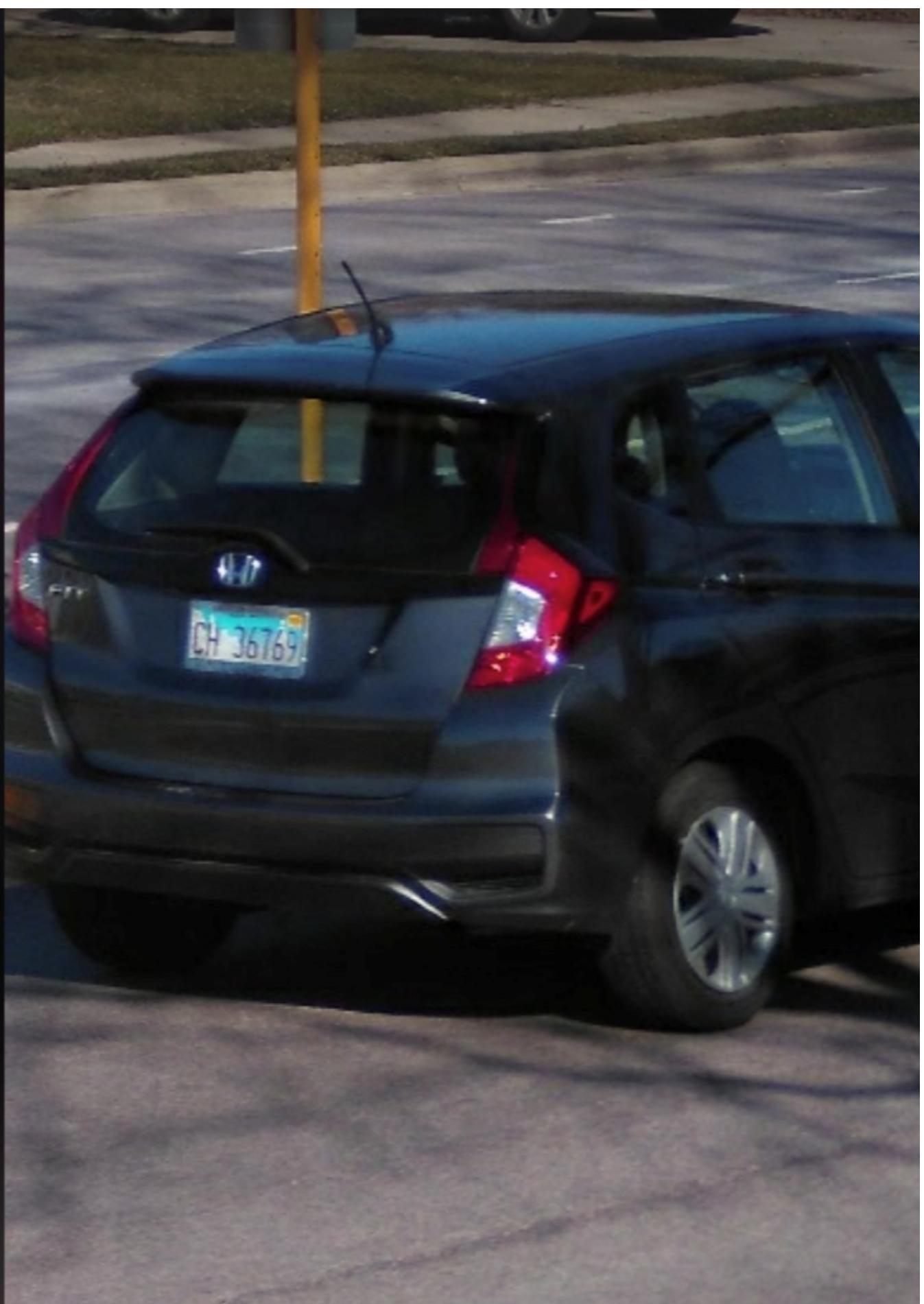
Camera 23 did get that battery pack addition on 2/28. Can you please have your guy confirm that its working well.

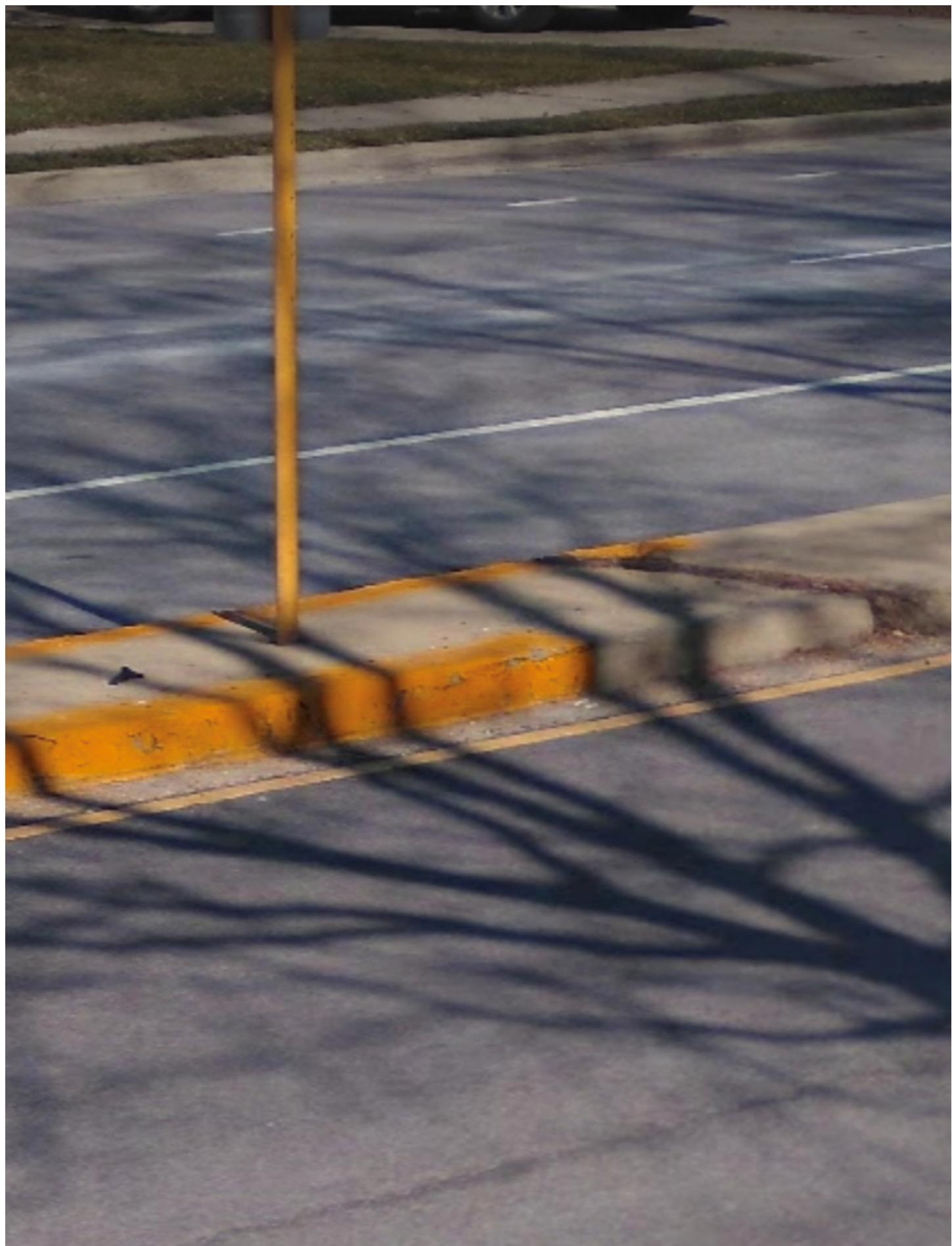
Camera 22 is registering as having no activity in a week. We are not seeing it connected to power period. That camera will be scheduled for a penguin pack (the internal name of the battery) after it leaves hibernation mode.

Camera 10 - We are also seeing this as not attached to power & have it slated to be swapped from A/C power to Solar on 3/8. If this not what you want and to have it stay A/C we are not seeing it ever connect to the power.

Camera 9. I'm not sure what the issue was here. The camera looks like it is up and working. Here are a couple captures randomly pulled from today. Maybe have you guy try driving by again and see if the issue is still there.

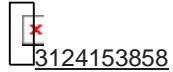
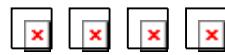
Please let me know if we need to set up a call.





Dan Murdock

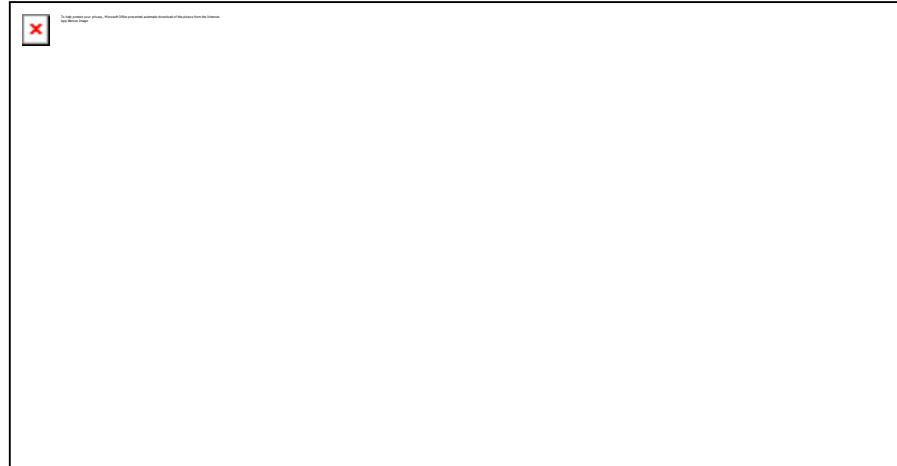
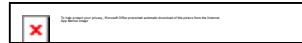
Territory Sales Manager



3124153858



flocksafety.com



Mallory A. Milluzzi

From: Mike Holub <michael.holub@flocksafety.com>
Sent: Friday, March 1, 2024 8:54 AM
To: Eterno, Mike; Hailey Spessard; Danielle Mayberry; Mike Hutton
Subject: Flock Safety ALPR at [REDACTED]
Attachments: Screenshot 2024-03-01 at 9.49.55 AM.png

Good morning Chief,

[REDACTED]

[REDACTED]. Again, my apologies for the oversight on this location.

Michael Holub
Deployment Specialist



[REDACTED]
flocksafety.com



Mallory A. Milluzzi

From: Billing Team <billing@flocksafety.com>
Sent: Sunday, March 3, 2024 12:08 AM
To: Michael Eterno
Subject: Flock Safety INV-14953: Past Due Balance
Attachments: Invoice INV-14953.pdf

Flock Safety Customer,

Our records indicate that your account is past due. INV-14953 is currently outstanding on your account for a total balance of \$16,000.00.

Please provide a status of payment to avoid potential disruption of service or interest charges if applicable. Email billing@flocksafety.com to confirm payment has been sent or reach out if you have any billing questions or discrepancies. Our system will continue to send out late notices until payment has been applied.

If you are not the right Accounts Payable contact, please email billing@flocksafety.com to have this updated.

If paying by check, please be sure to mail with a printed copy of your invoice to:

Flock Group Inc
PO BOX 121923
DALLAS, TX 75312-1923

Your business is greatly appreciated.

Flock Safety

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Powered by [Tesorio](#)

Mallory A. Milluzzi

Subject: FW: Flock OS/Mount Prospect

Start: Mon 2/5/2024 2:00 PM

End: Mon 2/5/2024 2:40 PM

Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Dan Murdock

I spoke briefly about this with a couple of you last week, but we've scheduled a demo with Dan Murdock from Flock. The demo will go over Flock's new OS system, which allows us to tap into private organizations cameras (with their permission of course). This would provide us with real time video, in emergency situations. The demo is tomorrow afternoon at 2:00 pm.

Mike

-----Original Appointment-----

From: Dan Murdock <dan.murdock@flocksafety.com>
Sent: Thursday, January 25, 2024 4:25 PM
To: Dan Murdock; Ryan Blinn; Eterno, Mike
Subject: Flock OS/Mount Prospect
When: Monday, February 5, 2024 2:00 PM-2:40 PM America/Chicago.
Where:

If the time is not suitable for you, [click here](#) to reschedule the meeting

When

Monday Feb 5, 2024 · 2pm – 2:40pm (Central Time - Chicago)

Guests

Dan Murdock - organizer
Ryan Blinn
Eterno, Mike
[View all guest info](#)

[Reply](#) for meterno@mountprospect.org

Maybe	No	Yes
More options		

Invitation from [Google Calendar](#)

You are receiving this email because you are an attendee on the event. To stop receiving future updates for this event, decline this event.

Forwarding this invitation could allow any recipient to send a response to the organizer, be added to the guest list, invite others regardless of their own invitation status, or modify your RSVP. [Learn more](#)

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Subject: Flock OS/Mount Prospect
When: Monday, February 5, 2024 2:00 PM-2:40 PM America/Chicago.
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Mallory A. Milluzzi

From: Flock Safety Support <support@flocksafety.com>
Sent: Tuesday, January 9, 2024 4:13 PM
To: Anthony Addante
Subject: How the winter storm may impact your Flock Safety devices

Hi there,

We monitor the weather across the country to ensure that Flock Safety devices are capturing as much evidence as possible. With that, our systems indicate that some of your devices may experience some downtime due to the large storm passing through the country this week.

If the weather is below freezing, the battery may struggle to charge. As soon as the temperature rises, you should expect your devices to return to normal.

If your area is without sunlight for an extended period, the devices will utilize the internal batteries, but if that timeframe is prolonged enough, you may experience some gaps in coverage.

Our team of technicians will be in your area to visit devices that require maintenance; response times may be hampered by travel conditions.

Thank you for your patience and understanding, and stay safe,
The Flock Team

flock safety

Mallory A. Milluzzi

Subject: Mount Prospect IL PD | Flock Safety Location Sync

Start: Tue 2/20/2024 10:30 AM
End: Tue 2/20/2024 11:00 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Mike Hutton

When

Tuesday Feb 20, 2024 · 10:30am – 11am (Central Time - Chicago)

Join Gong Meeting

us-5372.join.gong.io/flock-safet...

ID: 6525270615796565055

Joining notes

Click the link to enter the meeting or view dial-in options

Guests

Mike Hutton - organizer
Danielle Mayberry
Hailey Spessard
Mike Holub
Dan Murdock
meterno@mountprospect.org

[View all guest info](#)

Reply for meterno@mountprospect.org

Invitation from [Google Calendar](#)

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Mallory A. Milluzzi

Subject: Mount Prospect IL PD | Flock Safety Quarterly Call

Start: Tue 1/30/2024 11:00 AM
End: Tue 1/30/2024 11:45 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Mike Hutton

When

Tuesday Jan 30, 2024 · 11am – 11:45am (Central Time - Chicago)

Join Gong Meeting

us-5372.join.gong.io/flock-safet...

ID: 585084885318167058

Joining notes

Click the link to enter the meeting or view dial-in options

Guests

Mike Hutton - organizer
meterno@mountprospect.org

[View all guest info](#)

Reply for meterno@mountprospect.org

Yes	No	Maybe
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More options

Invitation from [Google Calendar](#)

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Mallory A. Milluzzi

Subject: Mount Prospect IL PD | Flock Safety Quarterly Call

Start: Tue 1/30/2024 11:00 AM
End: Tue 1/30/2024 11:45 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Mike Hutton

When

Tuesday Jan 30, 2024 · 11am – 11:45am (Central Time - Chicago)

Join Gong Meeting

us-5372.join.gong.io/flock-safet...

ID: 585084885318167058

Joining notes

Click the link to enter the meeting or view dial-in options

Guests

Mike Hutton - organizer
meterno@mountprospect.org

[View all guest info](#)

Reply for meterno@mountprospect.org

Yes	No	Maybe
-----	----	-------

More options

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Forwarding this invitation could allow any recipient to send a response to the organizer, be added to the guest list, invite others regardless of their own invitation status, or modify your RSVP. [Learn more](#)

Mallory A. Milluzzi

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Wednesday, February 28, 2024 8:49 AM
To: Brown, Donna
Cc: McGuffin, Mark; Eterno, Mike; Lawrie, Matt; Bonner, Mark; Dan Murdock; Danielle Mayberry; Mike Holub; Velo Lukic
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update
Attachments: Flock Wiring Diagram - Example 2.pdf; Flock Wiring Diagram - Example 1.pdf

Howdy All -

Please see the latest items requiring your attention, below -

Cam 8 - Location Changed - Pending IDOT permit submittal

Do you have pole and foundation specs for this city light pole?

Cam 21 - Location Changed - Submitted to IDOT

IDOT requesting a wiring diagram to complete their review (since this will be AC Powered)

I have attached an example of what they are looking for

Is this something you can send to us (basically just needs to show how you will be hooking up the Flock LPR to AC Power)?

Cameras 12 & 16 were originally submitted to IDOT as new pole installations in their ROW.



Cam 22 - Maint scheduled for 2/29 (was originally scheduled for 2/28)

Cam 10 - Maint scheduled for 3/8

Please let me know your thoughts on the above and feel free to refer to your updated [Tracker](#) in the meantime.

Thank you for your assistance here!

On Tue, Feb 20, 2024 at 10:31 AM Hailey Spessard <hailey.spessard@flocksafety.com> wrote:
Howdy All -

Please see a quick update regarding your cameras in preparation for our call here shortly!

Cams 2, 8 & 11 - On Hold - Cook County

Cam 1 - Location Changed - Submitted to IDOT 1/4/24

Cam 20 - Location Changed - Submitted to IDOT 1/25/24

Cam 21 - Location Changed - Submitted to IDOT (pending wiring diagram to complete their review)

Cams 4, 15, 14, 19, 18, 7, 3, 5, 12, 16 - Submitted to IDOT 4/14/23

Resubmitted with new location for Camera 5 (after completing structurals) 2/16/24

Camera 10 is still showing not in service.

I am pending our Field Team to schedule additional maintenance to add an additional external battery to this location (to assist with the downtime since it is on timed power).

I will send that maintenance date over as soon as possible!

Feel free to refer to your updated [Tracker](#) - Talk to y'all soon!

On Fri, Jan 26, 2024 at 3:11 PM Brown, Donna <DBrown@mountprospect.org> wrote:

Hi Hailey,

Our technician confirmed Camera #10 on Seminole Lane has power, but it is powered at night only.

Donna Brown

Project Engineer

Village of Mount Prospect Public Works

1700 W. Central Rd.

Mount Prospect, IL 60056

O: 847-870-5640

C: 847-875-5478

From: Hailey Spessard <hailey.spessard@flocksafety.com>

Sent: Wednesday, January 24, 2024 9:21 PM

To: McGuffin, Mark <MMcGuffin@mountprospect.org>

Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>; Brown, Donna <DBrown@mountprospect.org>

Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy All -

My **sincere** apologies for the delay in getting you over this update!

Please see the most recent update/current status of your outstanding cameras in your [Tracker](#).

We did perform maintenance on Cameras 22 & 23 and those are fully operational but our tech noticed that when he went to replace the equipment at Camera 10 it did not appear to be hooked up to power.

Is there a way to have your team visit this location to check the power connection?

Once that is completed this camera should move over to "In Service" status.

Please let me know if you have any questions and thank you for your patience!

On Thu, Dec 14, 2023 at 9:32 AM Hailey Spessard <hailey.spessard@flocksafety.com> wrote:

Sounds like a plan!

Please let me know if you need anything in the meantime.

Talk soon!

On Thu, Dec 14, 2023 at 8:05 AM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good morning.

Looks like Tuesday 12/19/23 at 2:15PM to 3:00PM CST will work for everyone.

Thanks

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Wednesday, December 13, 2023 1:13 PM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>; Brown, Donna <DBrown@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Sir -

No worries! Thank you for letting me know.

It looks like my team is available at any of the following times on Tuesday, 12/19 -

12:30 - 1 PM CST

2:15 - 3 PM CST

3:30 - 4 PM CST

Will any of these times work for you?

Thanks,

On Tue, Dec 12, 2023 at 12:05 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:
Hailey,

Good afternoon.

Unfortunately, Wednesday 12/13/2023 will not work as the Chief of Police has been called away tomorrow in another matter.

What is your availability next week, Monday (11-18-23) or Tuesday (11-19-23)?

Let me know and we will set something else up.

Thanks

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Tuesday, December 12, 2023 9:53 AM
To: Brown, Donna <DBrown@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>; McGuffin, Mark <MMcGuffin@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Hey Donna -

Thank you for the information!

I have let our Operations team know that Cameras 10, 22 & 23 were connected to power.

Sometimes if they sit for more than 72 hours without being hooked up to power after installation, they will go into a "hibernation mode" and we have to go out and swap the cameras themselves so that they kick on.

I am pending them to confirm if this is what's needed here and if so what dates we can get out there to perform that maintenance!

It looks like that is only the foundation spec sheet (in your attached email) for the IDOT permit for Camera 20.

While we do need that, we also need the pole spec sheet as well.

Is this something y'all can provide?

Thanks!

On Tue, Dec 12, 2023 at 9:19 AM Brown, Donna <DBrown@mountprospect.org> wrote:

Hi Hailey,

Thanks for the invite. On your list of things to discuss, two (2) items should have been resolved. Prior to the meeting, please confirm the need for pole specifications for Camera #20. Attached are the specifications that were sent on 9-5-23. Also, the power connections for Cameras #10, #22, & #23 were completed 11-1-23. Please confirm what more is needed and if a meeting on site with your technicians is needed. Feel free to contact me with any questions.

Thanks,

Donna Brown

Project Engineer

Village of Mount Prospect Public Works

1700 W. Central Rd.

Mount Prospect, IL 60056

O: 847-870-5640

C: 847-875-5478

From: Hailey Spessard <hailey.spessard@flocksafety.com>

Sent: Monday, December 11, 2023 11:22 PM

To: McGuffin, Mark <MMcGuffin@mountprospect.org>

Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Brown, Donna <DBrown@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>

Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Sir -

I have gone ahead and sent out the meeting invite for this Wednesday, 2:00 pm cst.

Please let me know if you have any questions or issues with the invitation.

If not, we will talk to you soon!

Thanks,

On Mon, Dec 11, 2023 at 1:51 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good afternoon.

Looks like the best time for us to meet will be:

Wednesday, 12/13 - 2pm - 3pm CST

Please send out the invite.

Thank you.

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Monday, December 11, 2023 11:10 AM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Brown, Donna <DBrown@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Sir -

We are available to meet at any of the following dates/times.

Please let me know if any of these windows works for you and I will send out the Zoom invite!

Tuesday, 12/12 -

11am - 12pm CST

Wednesday, 12/13 -

9am - 10am CST

2pm - 3pm CST

Thursday, 12/14 -

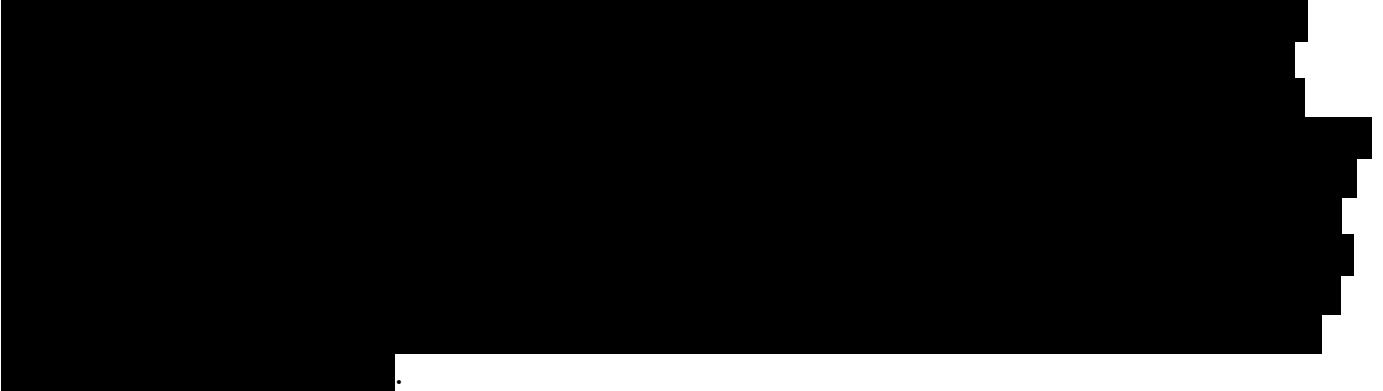
1:30pm - 2:30pm CST

We look forward to speaking with you!

Thanks,

On Fri, Dec 8, 2023 at 9:40 AM Dan Murdock <dan.murdock@flocksafety.com> wrote:

Mark,



On Thu, Dec 7, 2023 at 5:26 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,



Discuss the IDOT permitting process and the revised IDOT plan which occurred on 10/25/2023. Also discuss a possible new location for t [REDACTED] Camera 5.

5	[REDACTED]	Permitting	Submitted	IL	DOT
6	[REDACTED]	Permitting	Submitted	IL	DOT
7	[REDACTED]	Permitting	Submitted	Mount Prospect, IL	DOT
8	[REDACTED]	Permitting	Submitted	IL	DOT
9	[REDACTED]	Permitting	Submitted	IL	DOT
10	[REDACTED]	Permitting	Submitted	IL	DOT
11	[REDACTED]	Permitting	Submitted	IL	DOT
12	[REDACTED]	Permitting	Submitted	IL	DOT
13	[REDACTED]	Permitting	New Location - Needs Approval	Mount Prospect, IL	DOT
14	[REDACTED]	Permitting	Submitted	Mount Prospect, IL	DOT
15	[REDACTED]	Permitting	Submitted	Mount Prospect, IL	DOT
16	[REDACTED]	Permitting	Submitted	Mount Prospect, IL	City

Discuss the power needs at these locations. The Village Engineer can provide the specs available for Cam 20 ([REDACTED] - Pending IDOT Permit

19	[REDACTED]	Pending Power Hookup		Mount Prospect, IL	City
20	[REDACTED]	Pending Power Hookup		Mount Prospect, IL	City
21	[REDACTED]	Pending Power Hookup		Mount Prospect, IL	City

Discuss the decommission of this location, when was this decommissioned?

26	[REDACTED]	Decommissioned	IL	Private prop
----	------------	----------------	----	--------------

Thanks, we appreciate your time.

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Thursday, December 7, 2023 4:28 PM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Brown, Donna <DBrown@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Hi Sir -

We can definitely make that happen!

Is there anything specific you were wanting to discuss? Or just regarding your project in general?

I only ask because if you would like to discuss anything specific regarding camera locations, permitting, your contract, etc. I would want to make sure those parties at Flock were included!

Thanks,

On Thu, Dec 7, 2023 at 4:22 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good afternoon.

I will be off tomorrow but back next week.

I would like to link the Chief of Police Mike Eterno, the Village Engineer Matt Lawrie, Project Engineer Donna Brown and Crime Analyst Mark Bonner in this meeting.

Can you give me some times on Tuesday, Wednesday or Thursday next week in the afternoon that will work for you.

I think a video chat like GoToMeeting would be best.

Let me know.

Thanks

Mark McGuffin

Mount Prospect Police Department

Community Housing Coordinator

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 818-5251

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Monday, December 4, 2023 10:52 AM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Mike Hutton <michael.hutton@flocksafety.com>; Rondeau, Christopher <CRondeau@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Scout Cappello <scout.cappello@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>
Subject: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Commander McGuffin -

My name is Hailey and I will be your Project Manager moving forward for your Flock Cameras!

Please see the most recent status update of your cameras -

Cams 2, 8 & 11 - On Hold - Cook County



Cam 20 ([REDACTED]) - Pending IDOT Permit

Submitted to IDOT 4/14/2023

IDOT requesting light pole and foundation spec sheets in order to move forward with their review.

Do you have a contact with Public Works we can reach out to to see if they have these specs available?

Cams 4, 15, 14, 19 18, 7, 3, 5, 12 & 16 - Pending IDOT Permit Approval

Submitted to IDOT 4/14/2023 - Rec'd comments and resubmitted revised plans to accommodate 10/25/2023

IDOT requesting we shift the location for Camera 5 to a new pole to be placed at
([REDACTED])

[REDACTED]
[REDACTED]

Cam 17 ([REDACTED]) - Pending City Permit

Permitting Team checking with City to see if a permit is required here or if we can go ahead with the installation NPR

Cam 13 [REDACTED] - Installation scheduled 12/8

Cam 1 ([REDACTED]) Pending installation to be re-scheduled

Cams 10, 22 & 23 - Pending Power Hookup

Cameras have been installed but are pending customer to hook up to AC Power

Please confirm once this power hook up has been completed! (see attachment for details)

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Cam 21 ([REDACTED]) - Decommissioned

Camera removed at the request of the city



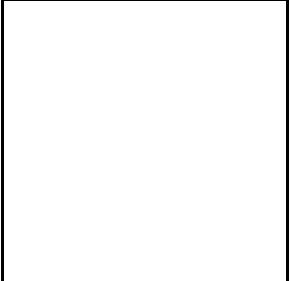
My apologies if any of this information is repeated or needs correction - I am new to Illinois as a whole so still trying to get my bearings on each project!

Feel free to reference your [Tracker](#) for more detailed status updates for each of your cameras, as well as to reference your Deployment Plan.

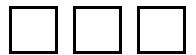
Please let me know if you have any questions as well as your feedback on the above.

Thank you for your patience!

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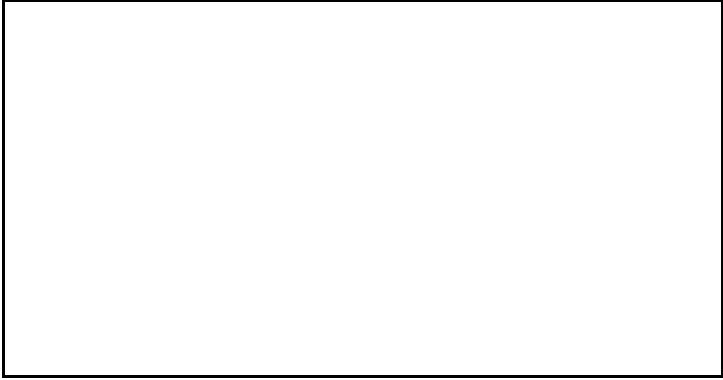
Hailey Spessard
Project Manager - Core



flocksafety.com

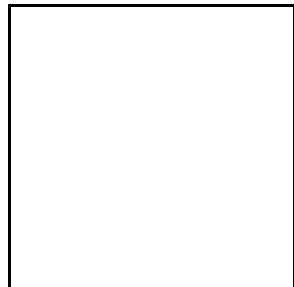
Due to volume, please allow 2-3 business days for a response



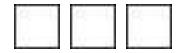


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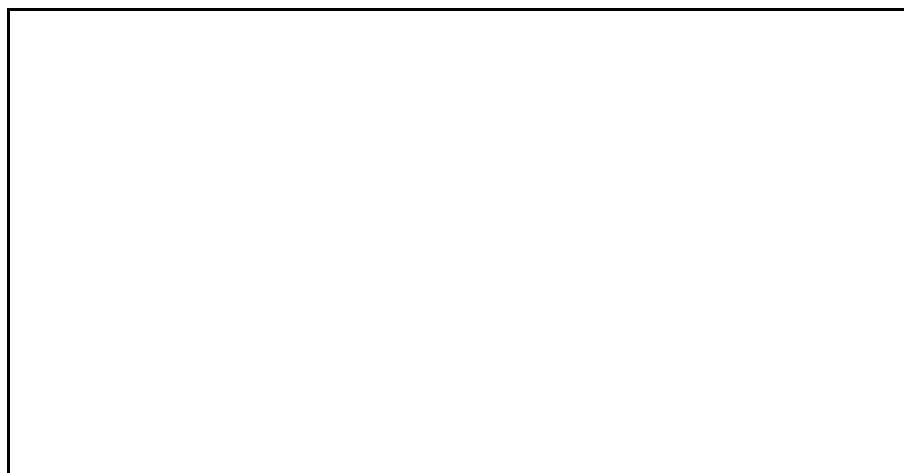


Hailey Spessard
Project Manager - Core



flocksafety.com

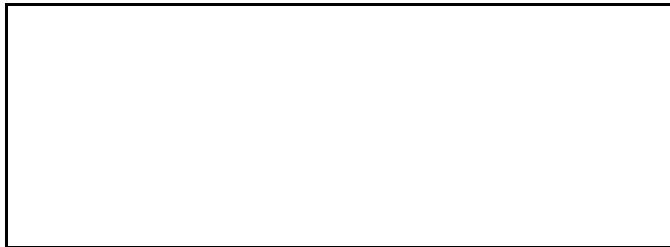
Due to volume, please allow 2-3 business days for a response



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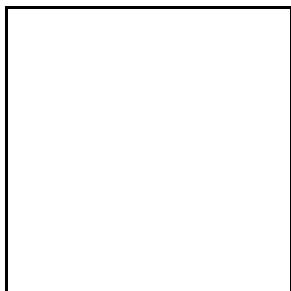
Dan Murdock

Phone: 312-415-3858



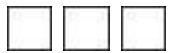
<https://www.flocksafety.com/>

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Hailey Spessard

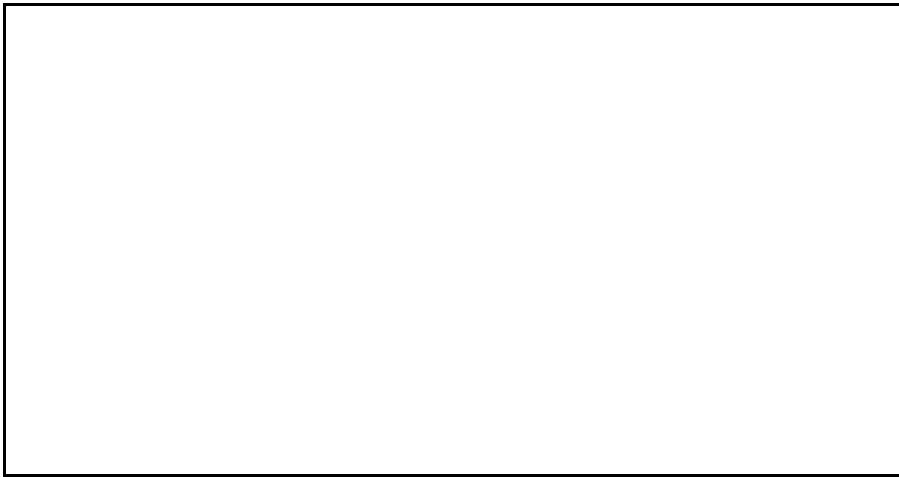
Project Manager - Core



[flocksafety.com](https://www.flocksafety.com)

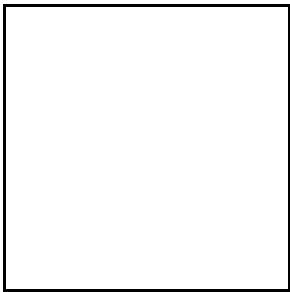
Due to volume, please allow 2-3 business days for a response





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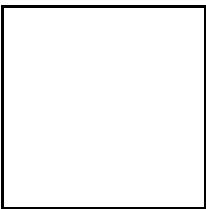
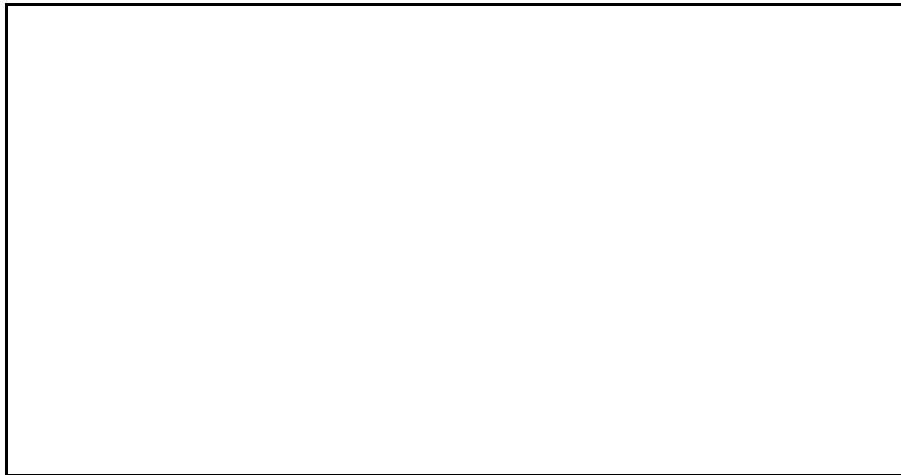
Hailey Spessard
Project Manager - Core



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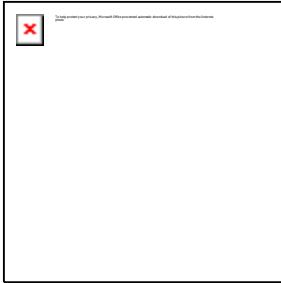
Due to volume, please allow 2-3 business days for a response





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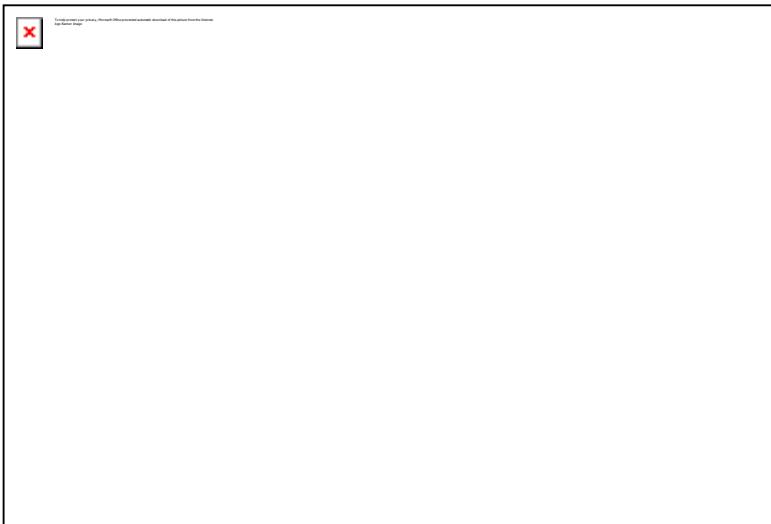


Hailey Spessard
Project Manager - Core

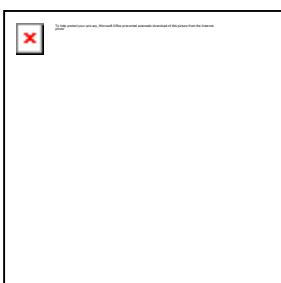


 flocksafety.com

 Due to volume, please allow 2-3 business days for a response



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Hailey Spessard
Project Manager - Core



 flocksafety.com

 Due to volume, please allow 2-3 business days for a response





Mallory A. Milluzzi

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Tuesday, February 20, 2024 10:32 AM
To: Brown, Donna
Cc: McGuffin, Mark; Eterno, Mike; Lawrie, Matt; Bonner, Mark; Dan Murdock; Danielle Mayberry; Mike Holub
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy All -

Please see a quick update regarding your cameras in preparation for our call here shortly!

Cams 2, 8 & 11 - On Hold - Cook County

Cam 1 - Location Changed - Submitted to IDOT 1/4/24

Cam 20 - Location Changed - Submitted to IDOT 1/25/24

Cam 21 - Location Changed - Submitted to IDOT (pending wiring diagram to complete their review)

Cams 4, 15, 14, 19, 18, 7, 3, 5, 12, 16 - Submitted to IDOT 4/14/23

Resubmitted with new location for Camera 5 (after completing structurals) 2/16/24

Camera 10 is still showing not in service.

I am pending our Field Team to schedule additional maintenance to add an additional external battery to this location (to assist with the downtime since it is on timed power).

I will send that maintenance date over as soon as possible!

Feel free to refer to your updated [Tracker](#) - Talk to y'all soon!

On Fri, Jan 26, 2024 at 3:11 PM Brown, Donna <DBrown@mountprospect.org> wrote:

Hi Hailey,

Our technician confirmed Camera #10 on Seminole Lane has power, but it is powered at night only.

Donna Brown

Project Engineer

Village of Mount Prospect Public Works

1700 W. Central Rd.

Mount Prospect, IL 60056

O: 847-870-5640

C: 847-875-5478

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Wednesday, January 24, 2024 9:21 PM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>;
Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>;
Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>;
Brown, Donna <DBrown@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy All -

My **sincere** apologies for the delay in getting you over this update!

Please see the most recent update/current status of your outstanding cameras in your [Tracker](#).

We did perform maintenance on Cameras 22 & 23 and those are fully operational but our tech noticed that when he went to replace the equipment at Camera 10 it did not appear to be hooked up to power.

Is there a way to have your team visit this location to check the power connection?

Once that is completed this camera should move over to "In Service" status.

Please let me know if you have any questions and thank you for your patience!

On Thu, Dec 14, 2023 at 9:32 AM Hailey Spessard <hailey.spessard@flocksafety.com> wrote:

Sounds like a plan!

Please let me know if you need anything in the meantime.

Talk soon!

On Thu, Dec 14, 2023 at 8:05 AM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good morning.

Looks like Tuesday 12/19/23 at 2:15PM to 3:00PM CST will work for everyone.

Thanks

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Wednesday, December 13, 2023 1:13 PM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>; Brown, Donna <DBrown@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Sir -

No worries! Thank you for letting me know.

It looks like my team is available at any of the following times on Tuesday, 12/19 -

12:30 - 1 PM CST

2:15 - 3 PM CST

3:30 - 4 PM CST

Will any of these times work for you?

Thanks,

On Tue, Dec 12, 2023 at 12:05 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good afternoon.

Unfortunately, Wednesday 12/13/2023 will not work as the Chief of Police has been called away tomorrow in another matter.

What is your availability next week, Monday (11-18-23) or Tuesday (11-19-23)?

Let me know and we will set something else up.

Thanks

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Tuesday, December 12, 2023 9:53 AM
To: Brown, Donna <DBrown@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>; McGuffin, Mark <MMcGuffin@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Hey Donna -

Thank you for the information!

I have let our Operations team know that Cameras 10, 22 & 23 were connected to power.

Sometimes if they sit for more than 72 hours without being hooked up to power after installation, they will go into a "hibernation mode" and we have to go out and swap the cameras themselves so that they kick on.

I am pending them to confirm if this is what's needed here and if so what dates we can get out there to perform that maintenance!

It looks like that is only the foundation spec sheet (in your attached email) for the IDOT permit for Camera 20.

While we do need that, we also need the pole spec sheet as well.

Is this something y'all can provide?

Thanks!

On Tue, Dec 12, 2023 at 9:19 AM Brown, Donna <DBrown@mountprospect.org> wrote:

Hi Hailey,

Thanks for the invite. On your list of things to discuss, two (2) items should have been resolved. Prior to the meeting, please confirm the need for pole specifications for Camera #20. Attached are the specifications that were sent on 9-5-23. Also, the power connections for Cameras #10, #22, & #23 were completed 11-1-23. Please confirm what more is needed and if a meeting on site with your technicians is needed. Feel free to contact me with any questions.

Thanks,

Donna Brown

Project Engineer

Village of Mount Prospect Public Works

1700 W. Central Rd.

Mount Prospect, IL 60056

O: 847-870-5640

C: 847-875-5478

From: Hailey Spessard <hailey.spessard@flocksafety.com>

Sent: Monday, December 11, 2023 11:22 PM

To: McGuffin, Mark <MMcGuffin@mountprospect.org>

Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Brown, Donna <DBrown@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>

Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Sir -

I have gone ahead and sent out the meeting invite for this Wednesday, 2:00 pm cst.

Please let me know if you have any questions or issues with the invitation.

If not, we will talk to you soon!

Thanks,

On Mon, Dec 11, 2023 at 1:51 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good afternoon.

Looks like the best time for us to meet will be:

Wednesday, 12/13 - 2pm - 3pm CST

Please send out the invite.

Thank you.

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Monday, December 11, 2023 11:10 AM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Brown, Donna <DBrown@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Dan Murdock <dan.murdock@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike Holub <michael.holub@flocksafety.com>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Sir -

We are available to meet at any of the following dates/times.

Please let me know if any of these windows works for you and I will send out the Zoom invite!

Tuesday, 12/12 -

11am - 12pm CST

Wednesday, 12/13 -

9am - 10am CST

2pm - 3pm CST

Thursday, 12/14 -

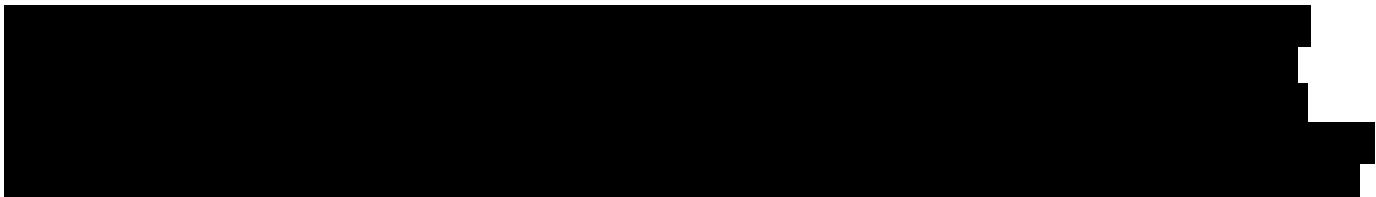
1:30pm - 2:30pm CST

We look forward to speaking with you!

Thanks,

On Fri, Dec 8, 2023 at 9:40 AM Dan Murdock <dan.murdock@flocksafety.com> wrote:

Mark,



On Thu, Dec 7, 2023 at 5:26 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Cams 2, 8 & 11 - On Hold - Cook County

	Planning	Waiting on 3rd Party	Cook, IL	County
	Planning	Waiting on 3rd Party	Cook, IL	County
	Planning	Waiting on 3rd Party	Cook, IL	County

Discuss the IDOT permitting process and the revised IDOT plan which occurred on 10/25/2023. Also discuss a possible new location for [REDACTED] Camera 5.

5		Permitting	Submitted	IL	DOT
6		Permitting	Submitted	IL	DOT
7		Permitting	Submitted	Mount Prospect, IL	DOT
8		Permitting	Submitted	IL	DOT
9		Permitting	Submitted	IL	DOT
10		Permitting	Submitted	IL	DOT
11		Permitting	Submitted	IL	DOT
12		Permitting	Submitted	IL	DOT
13		Permitting	New Location - Needs Approval	Mount Prospect, IL	DOT
14		Permitting	Submitted	Mount Prospect, IL	DOT
15		Permitting	Submitted	Mount Prospect, IL	DOT
16		Permitting	Submitted	Mount Prospect, IL	City

Discuss the power needs at these locations. The Village Engineer can provide the specs available for Cam 20 [REDACTED] - Pending IDOT Permit

19	[REDACTED]	Pending Power Hookup	Mount Prospect, IL	City
20	[REDACTED]	Pending Power Hookup	Mount Prospect, IL	City
21	[REDACTED]	Pending Power Hookup	Mount Prospect, IL	City

26	[REDACTED]	Decommissioned	IL	Private proper
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Thanks, we appreciate your time.

Mark

From: Hailey Spessard <hailey.spessard@flocksafety.com>
Sent: Thursday, December 7, 2023 4:28 PM
To: McGuffin, Mark <MMcGuffin@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>; Brown, Donna <DBrown@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>
Subject: Re: FW: IL - Mount Prospect PD - Flock Safety - PM Update

Hi Sir -

We can definitely make that happen!

Is there anything specific you were wanting to discuss? Or just regarding your project in general?

I only ask because if you would like to discuss anything specific regarding camera locations, permitting, your contract, etc. I would want to make sure those parties at Flock were included!

Thanks,

On Thu, Dec 7, 2023 at 4:22 PM McGuffin, Mark <MMcGuffin@mountprospect.org> wrote:

Hailey,

Good afternoon.

I will be off tomorrow but back next week.

I would like to link the Chief of Police Mike Eterno, the Village Engineer Matt Lawrie, Project Engineer Donna Brown and Crime Analyst Mark Bonner in this meeting.

Can you give me some times on Tuesday, Wednesday or Thursday next week in the afternoon that will work for you.

I think a video chat like GoToMeeting would be best.

Let me know.

Thanks

Mark McGuffin

Mount Prospect Police Department

Community Housing Coordinator

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 818-5251

From: Hailey Spessard <hailey.spessard@flocksafety.com>

Sent: Monday, December 4, 2023 10:52 AM

To: McGuffin, Mark <MMcGuffin@mountprospect.org>

Cc: Eterno, Mike <MEterno@mountprospect.org>; Mike Hutton

<michael.hutton@flocksafety.com>; Rondeau, Christopher <CRondeau@mountprospect.org>;

Dan Murdock <dan.murdock@flocksafety.com>; Scout Cappello

<scout.cappello@flocksafety.com>; Danielle Mayberry <dani.mayberry@flocksafety.com>; Mike

Holub <michael.holub@flocksafety.com>

Subject: IL - Mount Prospect PD - Flock Safety - PM Update

Howdy Commander McGuffin -

My name is Hailey and I will be your Project Manager moving forward for your Flock Cameras!

Please see the most recent status update of your cameras -

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IDOT requesting we shift the location for Camera 5 to a new pole to be placed at



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Permitting Team checking with City to see if a permit is required here or if we can go ahead with the installation NPR

Cam 13 ([REDACTED]) - Installation scheduled 12/8

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Cam 21 ([REDACTED]) Decommissioned

Camera removed at the request of the city

[REDACTED]

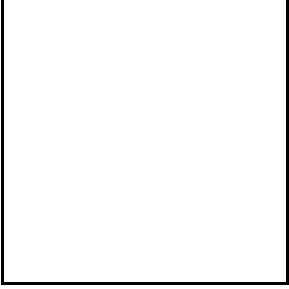
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Feel free to reference your [Tracker](#) for more detailed status updates for each of your cameras, as well as to reference your Deployment Plan.

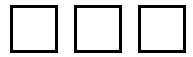
Please let me know if you have any questions as well as your feedback on the above.

Thank you for your patience!

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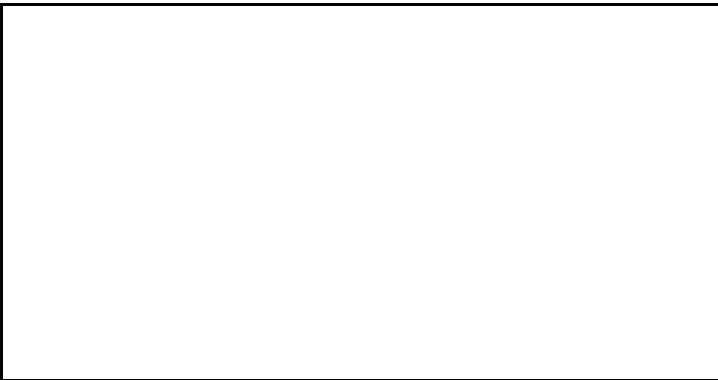


Hailey Spessard
Project Manager - Core



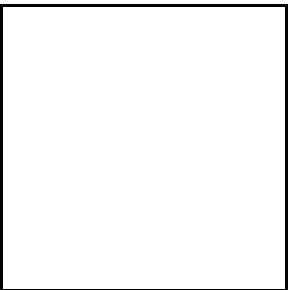
flocksafety.com

Due to volume, please allow 2-3 business days for a response

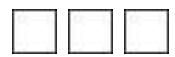


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Hailey Spessard
Project Manager - Core



flocksafety.com

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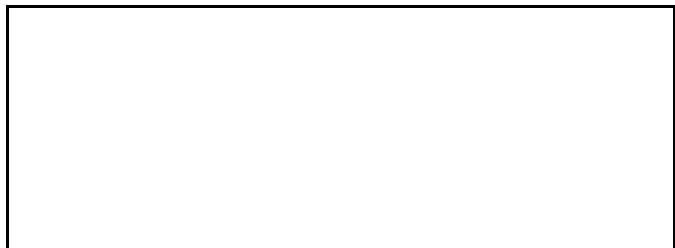


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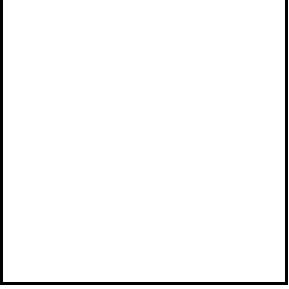
Dan Murdock

Phone: 312-415-3858

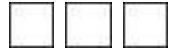


<https://www.flocksafety.com/>

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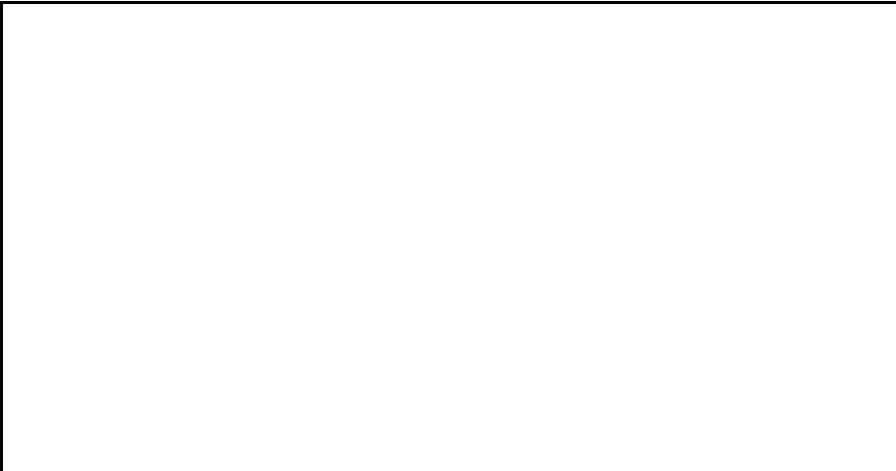


Hailey Spessard
Project Manager - Core



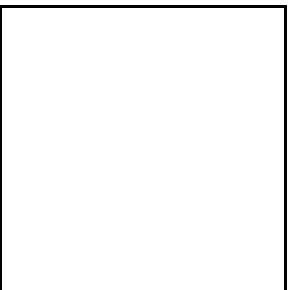
flocksafety.com

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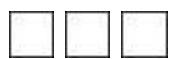


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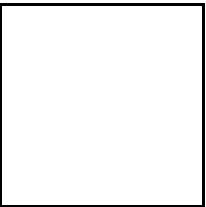
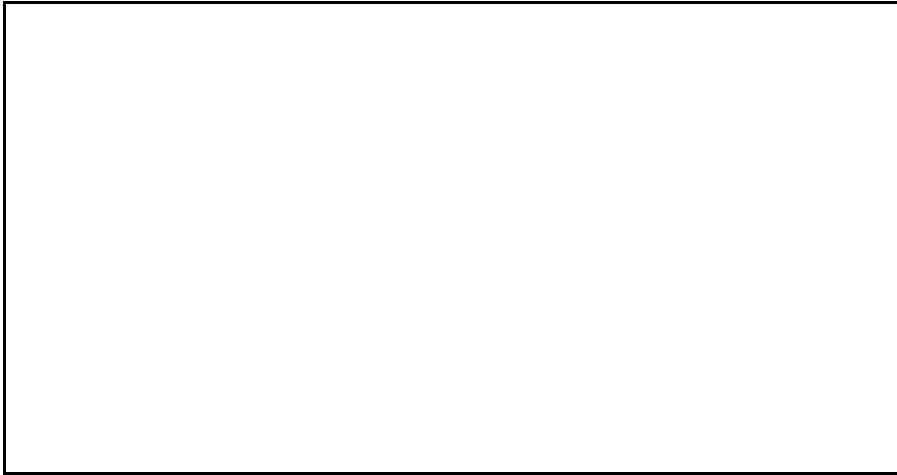
Hailey Spessard
Project Manager - Core



flocksafety.com

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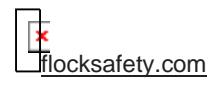
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Hailey Spessard

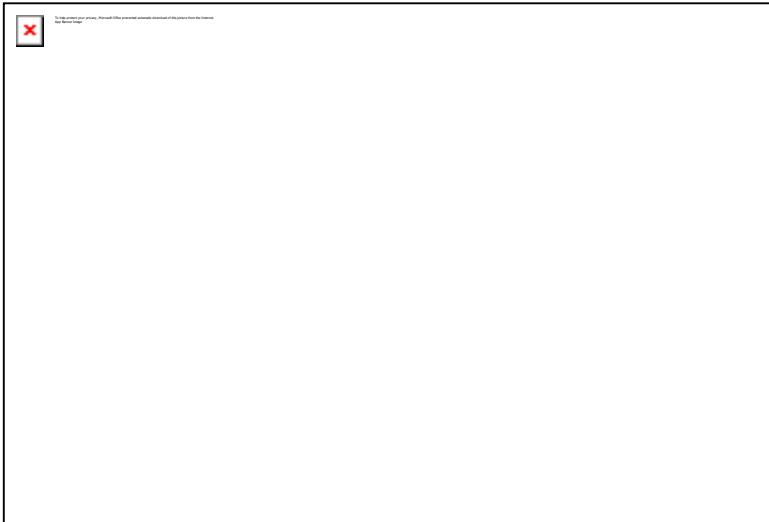
Project Manager - Core



flocksafety.com



Due to volume, please allow 2-3 business days for a response



Mallory A. Milluzzi

From: Dan Murdock <dan.murdock@flocksafety.com>
Sent: Tuesday, December 19, 2023 10:02 AM
To: Eterno, Mike
Subject: Re: Mount Prospect PD Camera Locations

IL - Mount Prospect PD (Police Department)

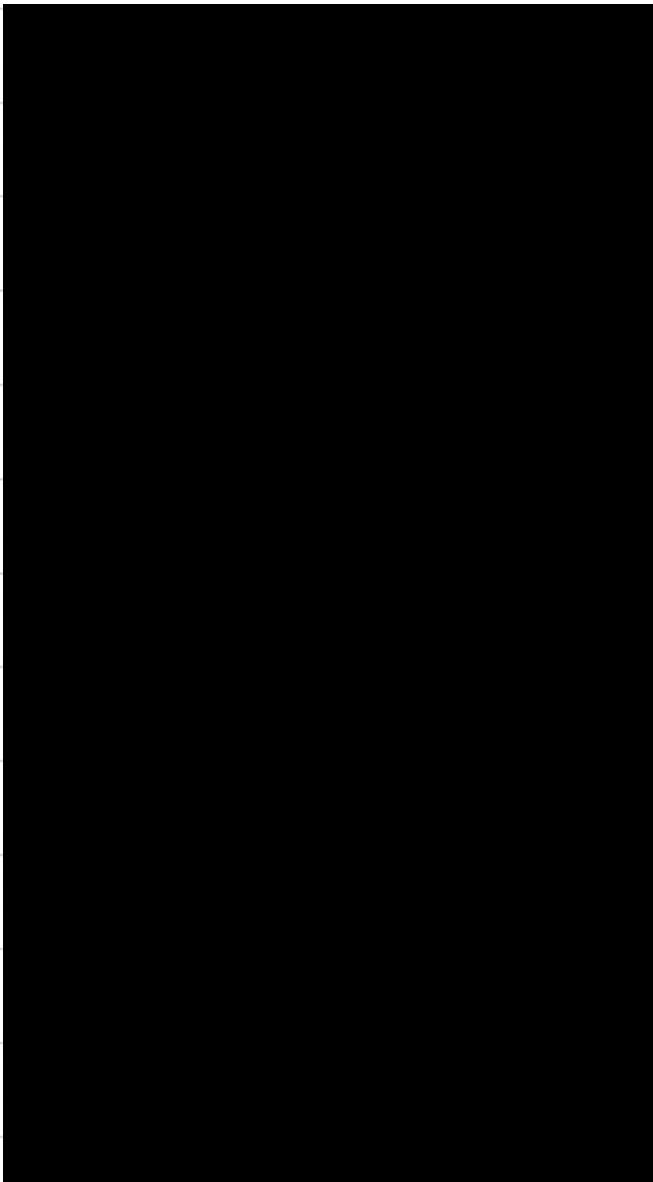
 Sort: Name

 Filters (0)

Search location name

SELECT ALL

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Here is the link - [REDACTED]

On Tue, Dec 19, 2023 at 9:48 AM Eterno, Mike <MEterno@mountprospect.org> wrote:

Hi Dan,

Do you happen to have a web link to where our cameras are slated to be installed at?

Mike



Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

--

Dan Murdock
Phone: 312-415-3858

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<https://www.flocksafety.com/>

Mallory A. Milluzzi

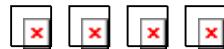
From: Mike Holub <michael.holub@flocksafety.com>
Sent: Tuesday, February 6, 2024 1:28 PM
To: Mike Hutton
Cc: Eterno, Mike; Hailey Spessard; dan.murdock@flocksafety.com
Subject: Re: Question about camera location

Good Afternoon Chief,

[REDACTED] . If you'd like to gather some alternate locations and go over them via a mapping call I'd be happy to go through any options with you.

Hope this helps.

Michael Holub
Deployment Specialist



On Tue, Feb 6, 2024 at 2:09 PM Mike Hutton <michael.hutton@flocksafety.com> wrote:
Good Afternoon,

I want to forward this to your Project Manager [@Hailey Spessard](#) and your Deployment Specialist [@Mike Holub](#) so it is on their radar. I apologize for the delay here.

Please let us know if you need anything else.

Have a great day.

Mike Hutton
Customer Success Manager



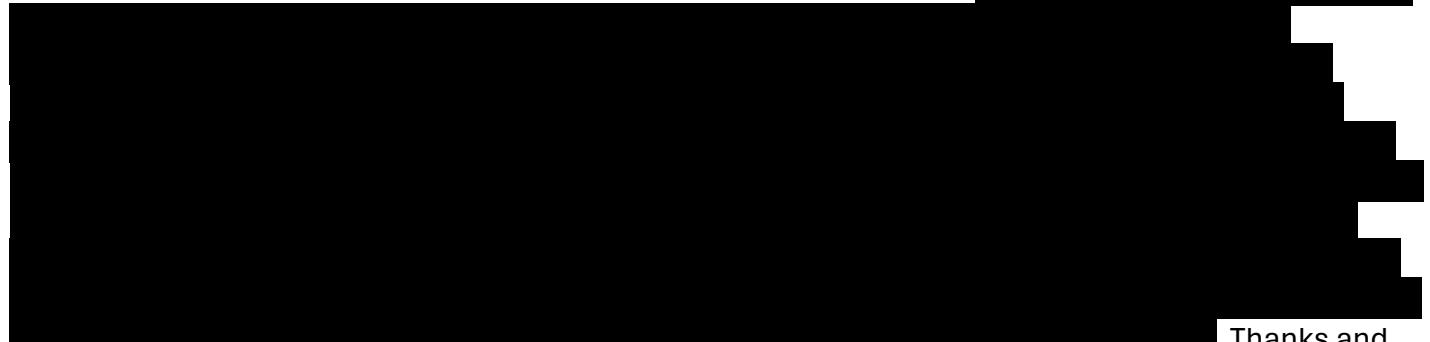
 8476090201  flocksafety.com



On Fri, Feb 2, 2024 at 4:07 PM Eterno, Mike <MEterno@mountprospect.org> wrote:

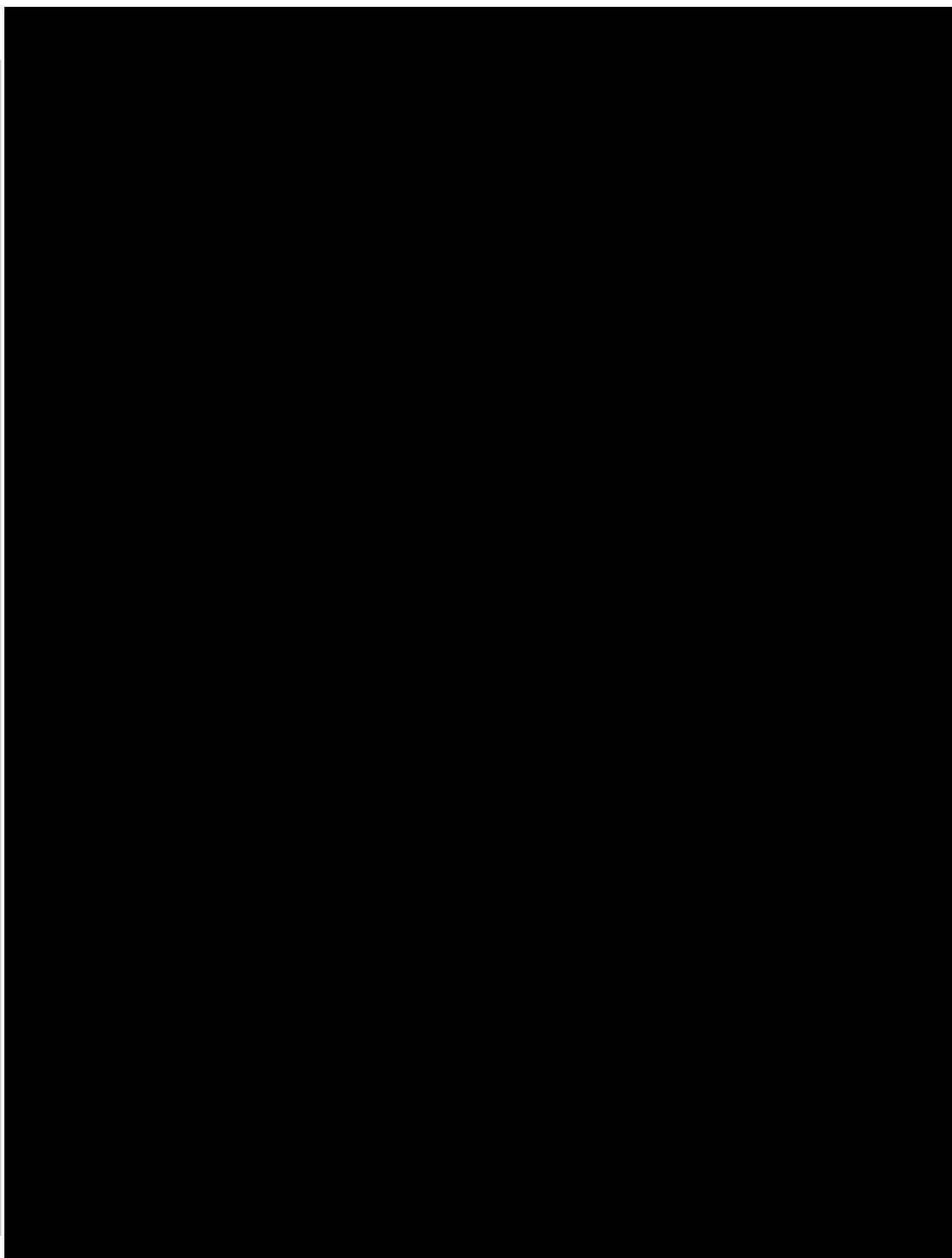
Hi Mike,

Following up on our phone call from earlier, I sat down today with members of the Command Staff to re-evaluate some of the camera locations we had submitted to Flock.



Thanks and
please let me know if you have any questions.

Mike





Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

Mallory A. Milluzzi

From: Flock Safety Support <support@flocksafety.com>
Sent: Tuesday, February 27, 2024 7:05 PM
To: meterno@mountprospect.org
Cc: dbrown@mountprospect.org; aaddante@mountprospect.org; dan.murdock@flocksafety.com; mbonner@mountprospect.org; crondeau@mountprospect.org; mmcguffin@mountprospect.org; michael.hutton@flocksafety.com; mlawrie@mountprospect.org
Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

Per our internal notes, it looks like we are working to convert #10 to solar power because there were issues with the AC power connection.

Can you please have an electrician check the power source connection for #23? If the light is off on the AC kit, it means that the kit is not receiving power.

Thank you again for your patience!

-Rhianna

----- Original Message -----

From: Eterno, Mike [meterno@mountprospect.org]
Sent: 2/27/2024, 5:35 PM
To: support@flocksafety.com
Cc: dbrown@mountprospect.org; aaddante@mountprospect.org; dan.murdock@flocksafety.com; mbonner@mountprospect.org; crondeau@mountprospect.org; mmcguffin@mountprospect.org; michael.hutton@flocksafety.com; mlawrie@mountprospect.org
Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

Thank you, Rhianna.

We conducted an audit today and confirmed camera #22 and #23 are NOT functioning and collecting images of vehicles passing by. We also confirmed camera #10, which is on [REDACTED] is NOT functioning and collecting images of license plates. Can we please have a technician look at camera #10? Thank you.

Mike



Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

From: Flock Safety Support <support@flocksafety.com>

Sent: Tuesday, February 27, 2024 2:23 PM

To: Eterno, Mike <MEterno@mountprospect.org>

Cc: Brown, Donna <DBrown@mountprospect.org>; Addante, Anthony <AAddante@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; Rondeau, Christopher <CRondeau@mountprospect.org>; McGuffin, Mark <MMcGuffin@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>

Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

Hi there,

I have added to note to the work order for #22 to have the technician call you when they are on site.

For #23, our team was on site 2/20 to replace the AC kit and the camera. There is now a case open to check the power source for the location. Can you please have an electrician take a look?

Stay safe,
Rhianna

----- Original Message -----

From: Eterno, Mike [meterno@mountprospect.org]

Sent: 2/27/2024, 12:15 PM

To: support@flocksafety.com

Cc: mbonner@mountprospect.org; crondeau@mountprospect.org; dbrown@mountprospect.org; aaddante@mountprospect.org; mmcguffin@mountprospect.org; mlawrie@mountprospect.org

Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

Hi Rhianna,

I received an email that a Flock technician will be stopping by to complete regular maintenance on Camera # 22 (██████████ tomorrow (2/28/24). I assume they'll be replacing the AC kit and camera. I did NOT however receive a notice about Camera 23 (██████████. Before you technician stops by tomorrow, can they please give us a call? We'd like to have a Village electrician stop by and meet with your tech, if they're available.

Mike



Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

From: Flock Safety Support <support@flocksafety.com>

Sent: Tuesday, February 20, 2024 10:56 AM

To: Eterno, Mike <MEterno@mountprospect.org>

Cc: Brown, Donna <DBrown@mountprospect.org>; Addante, Anthony <AAddante@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; McGuffin, Mark <MMcGuffin@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>

Subject: RE: Ref: 00526269 #23 █████ Both)

Hi there,

Rhianna here, taking over for Charitey. I have pushed both of these locations to work orders to replace the AC kits and the cameras. You will receive an email with the date once one is set.

Can you please arrange for an electrician to transition power from the old AC kits to the new ones after the replacement is completed?

Thank you for your assistance,
Rhianna

----- Original Message -----

From: Eterno, Mike [meterno@mountprospect.org]
Sent: 2/16/2024, 2:37 PM
To: support@flocksafety.com
Cc: mbonner@mountprospect.org; dbrown@mountprospect.org; aaddante@mountprospect.org; mmcguffin@mountprospect.org; mlawrie@mountprospect.org
Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

Hi Charity,

We had an electrician go out and check both cameras (#22 and #23). He went out after dusk, when the street lights were activated and power should have been supplied to the cameras. When he examined the cameras he did NOT see a red light activated. He did confirm the power source coming from our streets lights is 220v.

Mike



Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, February 9, 2024 1:57 PM
To: Eterno, Mike <MEterno@mountprospect.org>
Cc: Brown, Donna <DBrown@mountprospect.org>; Addante, Anthony <AAddante@mountprospect.org>; Bonner, Mark <MBonner@mountprospect.org>; McGuffin, Mark <MMcGuffin@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>
Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

When you are able to confirm whether the red light is on/off on Camera #22, and it shows as On - I will put in a request that it be checked on the same scheduled date as Camera #23. Please note that our technicians run on a tight schedule to fulfill all orders within the day they're assigned, so I cannot guarantee that there will be time in their schedule to check Camera #22 on the same day.

Stay safe,
Charitey

----- Original Message -----

From: Eterno, Mike [meterno@mountprospect.org]
Sent: 2/9/2024, 10:47 AM
To: support@flocksafety.com; dbrown@mountprospect.org
Cc: mbonner@mountprospect.org; aaddante@mountprospect.org; mmcguffin@mountprospect.org; mlawrie@mountprospect.org
Subject: RE: Ref: 00526269 #23 [REDACTED] (Both)

Hi Charity,

Thanks for getting back to us regarding this camera issues. On a similar note, I received the below email from Flock this morning:

Hi there,

*We received an alert regarding power connectivity from Flock Safety camera #22 [REDACTED] (Both Directions) at **IL - Mount Prospect - PD**. At your earliest convenience, could you please help ensure that power is flowing normally to the AC box?*

Please follow the below steps to check your power source and prevent prolonged camera downtime.

Confirm the red light is glowing on the rectangular box that feeds a wire to the camera:

1. **If the Red light is not lit (Off),** please have a professional check your incoming power for potential issues such as a tripped circuit breaker or damaged power line. Please look carefully as the light can be faint in daylight.
2. **If the Red light is lit (On),** please reply to this message or email Flock Safety via support@flocksafety.com and let our team know so that we can send a technician out to troubleshoot.

Note: Some models have a Green light; if this is the case, please report whether it is On or Off.

*Thank you for your assistance, and stay safe,
Flock Safety Support*

Ref: 00523399 #22 [REDACTED] (Both Directions)

This is the same warning we received for the camera at [REDACTED] (which your team will be coming out to replace). This camera, which is at [REDACTED] is just a few block south of the camera at [REDACTED]. Our Village electricians have not looked at the camera yet, since we just received the email, but is there any chance, when your Camera Engineering Team comes out to replace the first camera [REDACTED] they can take a look with our Village electrician at this second camera too [REDACTED], since it seems to be experiencing the same issues?

Mike



Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, February 9, 2024 10:13 AM
To: Brown, Donna <DBrown@mountprospect.org>
Cc: Eterno, Mike <MEterno@mountprospect.org>; Lawrie, Matt <MLawrie@mountprospect.org>
Subject: RE: Ref: 00526269 #23 Wheeling @ Euclid (Both)

Hi there,

Thank you for your patience on this matter. I've gone ahead and spoke to our Camera Engineering Team and notified them of this update you provided. The AC kit and possibly the camera will have to be replaced. Our Camera Engineering Team took note of your electrician, Mike Schuster, to meet with our technician once the replacement date is scheduled.

Our Operations Team is actively working on scheduling this visit, and once scheduled, the primary contacts will receive an email with the date. Thank you for your understanding and patience.

Stay safe,
Charitey

----- Original Message -----

From: Flock Safety Support [support@flocksafety.com]
Sent: 2/8/2024, 3:22 PM
To: dbrown@mountprospect.org
Cc: meterno@mountprospect.org; mlawrie@mountprospect.org
Subject: RE: Ref: 00526269 #23 Wheeling @ Euclid (Both)

Hi there,

Thank you for reaching out to our support team! Thank you for notifying us, I will look into this for you and get back with updates.

Stay safe,
Charitey

----- Original Message -----

From: Brown, Donna [dbrown@mountprospect.org]
Sent: 2/8/2024, 2:29 PM
To: support@flocksafety.com
Cc: meterno@mountprospect.org; mlawrie@mountprospect.org
Subject: Ref: 00526269 #23 [REDACTED] (Both)

Good afternoon,

We received the notice to check the power connectivity at the above reference camera in Mount Prospect. Our electrician checked the camera. The red light was not on. He found a blown fuse and replaced it. However, this caused the power supply to pop. Please schedule a technician out to troubleshoot the problem. Our electrician, Mike Schuster, can meet with your technician during normal business hours it that will help. His cell no. is [REDACTED]

Thank you,

Donna Brown

Project Engineer

Village of Mount Prospect Public Works

1700 W. Central Rd.

Mount Prospect, IL 60056

O: 847-870-5640

C: 847-875-5478

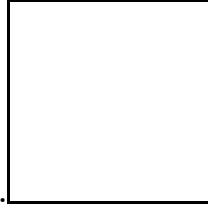
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To unsubscribe from this group and stop receiving emails from it, send an email to

support+unsubscribe@flocksafety.com

thread::j90RaIOFKpW39QZMP1B23w4::

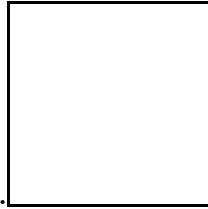
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To unsubscribe from this group and stop receiving emails from it, send an email to

support+unsubscribe@flocksafety.com.



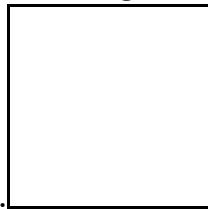
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To unsubscribe from this group and stop receiving emails from it, send an email to

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To unsubscribe from this group and stop receiving emails from it, send an email to

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To unsubscribe from this group and stop receiving emails from it, send an email to

support+unsubscribe@flocksafety.com.



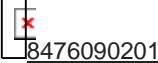
Mallory A. Milluzzi

From: Mike Hutton <michael.hutton@flocksafety.com>
Sent: Monday, February 5, 2024 10:06 AM
To: Eterno, Mike
Subject: Re: Reminder: your meeting Mount Prospect IL PD | Flock Safety Quarterly Call is about to start

Perfect, I'll see if I can jump in and steal 5 minutes to show you some user metrics.

Mike Hutton
Customer Success Manager



 8476090201  flocksafety.com



On Sun, Feb 4, 2024 at 7:50 PM Eterno, Mike <MEterno@mountprospect.org> wrote:

Hi Mike,

We have an internal meeting scheduled for Monday at 1pm. Following that, we have a 2pm demo scheduled with Dan Murdock, who's going to show us Flock's new OS program.

Mike



Mike Eterno

Chief of Police

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

(847) 870-5678

(837) 392-1070 – fax

From: Mike Hutton <michael.hutton@flocksafety.com>

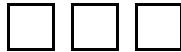
Sent: Friday, February 2, 2024 12:31 PM

To: Eterno, Mike <MEterno@mountprospect.org>

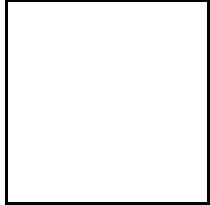
Subject: Re: Reminder: your meeting Mount Prospect IL PD | Flock Safety Quarterly Call is about to start

Do you have some time Monday at 1pm to meet?

Mike Hutton
Customer Success Manager



[8476090201](tel:8476090201) flocksafety.com



On Tue, Jan 30, 2024 at 11:14 AM Mike Hutton <michael.hutton@flocksafety.com> wrote:

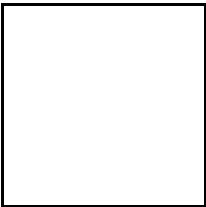
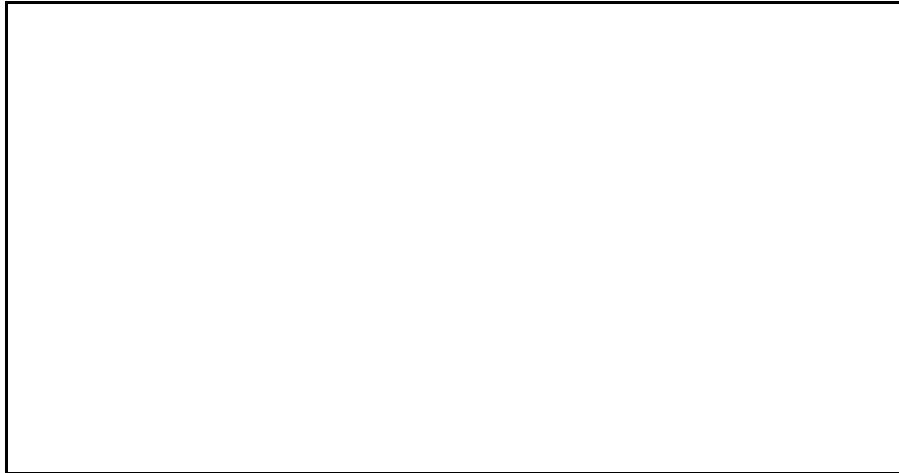
No problem. [This is a link to my calendar](#) that you can use to set up a new time that works for you.

Mike Hutton

Customer Success Manager



[8476090201](tel:8476090201) flocksafety.com



On Tue, Jan 30, 2024 at 11:11 AM Eterno, Mike <MEterno@mountprospect.org> wrote:

I'm hosting a chiefs meeting at 11am on Thursday.

Mike

Mike Eterno

Chief of Police

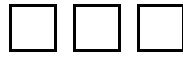
Mount Prospect Police Department

Sent from my iPhone

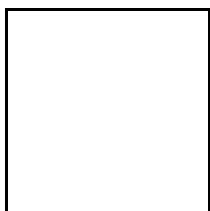
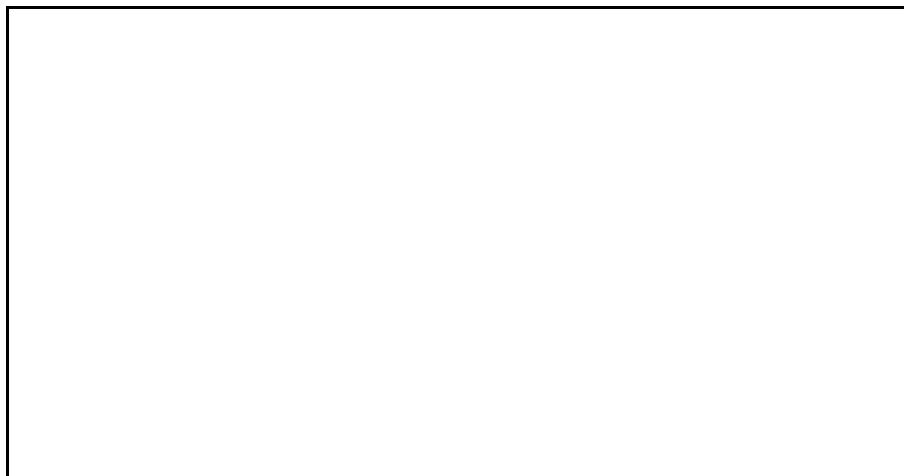
On Jan 30, 2024, at 11:10 AM, Mike Hutton <michael.hutton@flocksafety.com> wrote:

No problem at all. My day is unfortunately pretty jam packed, do you have time this Thursday at 11am to reschedule?

Mike Hutton
Customer Success Manager



[8476090201](tel:8476090201) flocksafety.com



On Tue, Jan 30, 2024 at 11:08 AM Eterno, Mike <MEterno@mountprospect.org> wrote:

Hi Mike,

My 10 am meeting is running late. Once it's over I'll give you a call.

Mike

Mike Eterno

Chief of Police

Mount Prospect Police Department

Sent from my iPhone

On Jan 30, 2024, at 10:41 AM, Mike <reminder@gong.io> wrote:

Hi,

Our meeting "Mount Prospect IL PD | Flock Safety Quarterly Call" is about to start in a few minutes (11:00 AM CT).

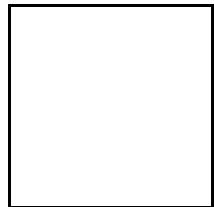
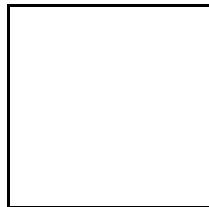
Please click the button below to join the web conference.

[Join meeting](#)

I'm looking forward to talking to you soon,
Mike

The meeting may be recorded for purposes such as better follow-up and coaching and as noted below. We'll be happy to share the recording with you after the meeting. By joining this meeting you consent to such recording. If you do not consent to being recorded, please ask your host not to record the meeting or do not join the meeting.

Recording is subject to the terms of Flock Safety's Privacy Policy



Mallory A. Milluzzi

From: Mike Hutton <michael.hutton@flocksafety.com>
Sent: Monday, February 5, 2024 3:56 PM
To: Addante, Anthony
Subject: Re: top users data

Unfortunately that is only something Flock employees on my team can do. If you want a updated sheet in the future please feel free to shoot me an email, it is not a heavy lift on my end.

Mike Hutton
Customer Success Manager



 8476090201  flocksafety.com



On Mon, Feb 5, 2024 at 3:49 PM Addante, Anthony <AAddante@mountprospect.org> wrote:

Mike

Is there a way for us to generate that worksheet?

Thanks

Anthony

From: Mike Hutton <michael.hutton@flocksafety.com>
Sent: Monday, February 5, 2024 3:40 PM
To: Addante, Anthony <AAAddante@mountprospect.org>
Cc: Flock Safety Support <support@flocksafety.com>; Dan Murdock <dan.murdock@flocksafety.com>
Subject: Re: top users data

Good Afternoon DC Addante,

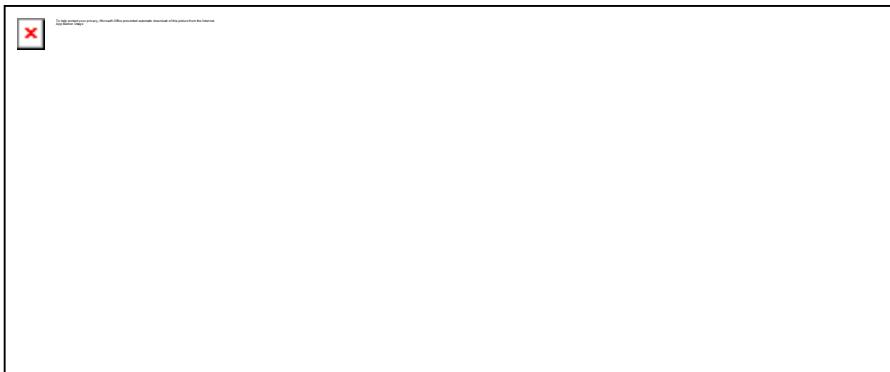
I have attached the [presentation we went over here](#). Unfortunately some of that data is in a separate non customer facing portal however I have provided a [worksheet with the login data](#) for your users over the previous 30 days. I also want to let you know that if you click "Admin" in the top toolbar and then click "users" underneath that you can see the last day that someone has logged in. You can conduct audits of usage in the Insights dashboard as well and I have included a [help center article to help explain that process here](#).

Please let us know if you have any questions and thanks again for the time today!

Mike Hutton
Customer Success Manager



 8476090201  flocksafety.com





On Mon, Feb 5, 2024 at 3:24 PM Dan Murdock <dan.murdock@flocksafety.com> wrote:

DC,

They have done a couple facelifts to the Admin portal this year and I don't want to mislead you.

Support,

Can you please answer the DC's Question.

"I am sure this is simple- where can I find the user stats (top user, percent signing on, etc) you provided on the zoom meeting."

- My CSM showed them who was most active and who was and was not logging into Flock at the PD.

On Mon, Feb 5, 2024 at 3:17 PM Addante, Anthony <AAddante@mountprospect.org> wrote:

Dan

I am sure this is simple- where can I find the user stats (top user, percent signing on, etc) you provided on the zoom meeting.

Thanks

Anthony

Anthony Addante

Deputy Chief

Mount Prospect Police
Department

911 E. Kensington Road

Mount Prospect, IL 60056

aaddante@mountprospect.org

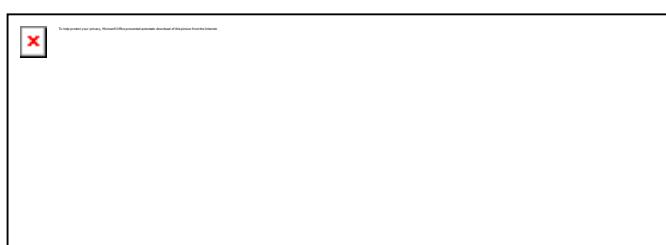
Desk: 847-818-5241



--

Dan Murdock

Phone: 312-415-3858



<https://www.flocksafety.com/>

Mallory A. Milluzzi

Subject: IL - Mount Prospect PD - Customer & Flock Sync
Location: <https://flocksafety.zoom.us/j/81970296690>

Start: Tue 12/19/2023 2:15 PM
End: Tue 12/19/2023 3:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Hailey Spessard

This event has been updated

Changed: description

Description CHANGED

Meeting to discuss IL - Mount Prospect PD camera locations, current hurdles and how to overcome them.

Customer requested information -

[REDACTED] (3 Cams)

Discuss the IDOT permitting process and the revised IDOT plan which occurred on 10/25 (11 Cams)

Village Eng can provide pole specs for Cam 20 (IDOT)

Discuss a possible new location for the [REDACTED] Cam 5)

Discuss the power needs at these locations: Cams 10, 22 & 23

Discuss the decommission of Cam 21 (When was this decommissioned?, etc.)

Please let me know if there are any conflicts with this date/time.

Talk soon!

Hailey Spessard is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

<https://flocksafety.zoom.us/j/81970296690>

Meeting ID: 819 7029 6690

One tap mobile

+13462487799,,81970296690# US (Houston)

+12532050468,,81970296690# US

Dial by your location

• +1 346 248 7799 US (Houston)

• +1 253 205 0468 US

• +1 253 215 8782 US (Tacoma)

• +1 669 444 9171 US

• +1 669 900 9128 US (San Jose)

• +1 719 359 4580 US

• +1 360 209 5623 US

• +1 386 347 5053 US

• +1 507 473 4847 US

• +1 564 217 2000 US

• +1 646 558 8656 US (New York)

• +1 646 931 3860 US

• +1 689 278 1000 US

• +1 301 715 8592 US (Washington DC)

• +1 305 224 1968 US

• +1 309 205 3325 US

• +1 312 626 6799 US (Chicago)

Meeting ID: 819 7029 6690

Find your local number: <https://flocksafety.zoom.us/u/kcdm09FZIT>

Join by SIP

• 81970296690@zoomcrc.com

Join by H.323

- [162.255.37.11](#) (US West)
- [162.255.36.11](#) (US East)
- [115.114.131.7](#) (India Mumbai)
- [115.114.115.7](#) (India Hyderabad)
- [213.19.144.110](#) (Amsterdam Netherlands)
- [213.244.140.110](#) (Germany)
- [103.122.166.55](#) (Australia Sydney)
- [103.122.167.55](#) (Australia Melbourne)
- [149.137.40.110](#) (Singapore)
- [64.211.144.160](#) (Brazil)
- [149.137.68.253](#) (Mexico)
- [69.174.57.160](#) (Canada Toronto)
- [65.39.152.160](#) (Canada Vancouver)
- [207.226.132.110](#) (Japan Tokyo)
- [149.137.24.110](#) (Japan Osaka)

Meeting ID: 819 7029 6690

When

Tuesday Dec 19, 2023 · 2:15pm – 3pm (Central Time - Chicago)

Location

<https://flocksafety.zoom.us/j/81970296690>

[View map](#)

Guests

Hailey Spessard - organizer

Danielle Mayberry

Mike Holub

dbrown@mountprospect.org

Mike Hutton

mbonner@mountprospect.org

mmcguffin@mountprospect.org

meterno@mountprospect.org

Dan Murdock

mlawrie@mountprospect.org

Kameron Simmons

[View all guest info](#)

Reply for mmcguffin@mountprospect.org

Yes	No	Maybe
-----	----	-------

[More options](#)

Invitation from [Google Calendar](#)

You are receiving this email because you are an attendee on the event. To stop receiving future updates for this event, decline this event.

Forwarding this invitation could allow any recipient to send a response to the organizer, be added to the guest list, invite others regardless of their own invitation status, or modify your RSVP. [Learn more](#)

Mallory A. Milluzzi

From: Flock Safety <support@flocksafety.com>
Sent: Monday, February 19, 2024 12:05 PM
To: Bart Tweedie
Subject: [Reminder] Two Quick Questions

Hello Bart,

Following up with a friendly reminder to complete this quick survey regarding your experience with Flock Safety. It will take less than 60 seconds, and we read every response.

[Click to take the Flock Safety NPS Survey](#)

Thank you,
Brendon from Flock Safety
VP, Customer Success

flock safety

Click [here](#) to unsubscribe from this list or manage your preferences [here](#).

