

Sophie,

Thanks for the quick reply and I'll share it with my Village attorney.

Thank you,

Jay Parrott  
Chief of Police  
Lincolnwood, IL  
(847)745-4748

On Jun 30, 2023, at 10:10 AM, Sophie Abae <[sophie.abae@flocksafety.com](mailto:sophie.abae@flocksafety.com)> wrote:

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender before clicking on any links or attachments.

Hello Jason,

My name is Sophie, I am the Associate Counsel who reviewed this Agreement. Please find attached the edits, although I could not find the first typo you referenced in 2.8.4 - please feel free to make that edit yourself.

With regards to your question about tolling, I believe the following sentence should outline clearly what the intent of the language is. Pasting here for reference: To the extent that the Service **Suspension** is not caused by Agency's direct actions or by the actions of parties associated with the Agency, the time will be tolled by the duration of the Service Interruption (for any continuous suspension lasting at least one full day). For example, in the event of a Service Interruption lasting five (5) continuous days, Customer will receive a credit for five (5) free days at the end of the Term.

Thanks,  
Sophie

On Fri, Jun 30, 2023 at 10:07 AM Jason Parrott <[JParrott@lwd.org](mailto:JParrott@lwd.org)> wrote:

Dan,

Two minor requests to get this done.

2.7.1. First, “Service Interruption” should be “Service Suspension”. Second, I find the phrase “the time will be tolled” to be unclear. I’d like it rephrased or clarified as appropriate. What time is tolled?

2.8.4, “...it first provide...” should be “...it first provides...”. Also, “deactivated” is misspelled

Can these be addressed and we will agree to the removal of “negligent” in 2.1

Thanks,

Jay Parrott

Chief of Police

Lincolnwood, Illinois

(847)745-4748

**\*\* CONFIDENTIAL - LAW ENFORCEMENT SENSITIVE \*\***

This electronic mail transmission may contain confidential or privileged information, intended only for use by the individual or entity to which the transmission is addressed. If you are not the intended recipient, you are hereby notified that any disclosure, dissemination, copying or distribution of this transmission is strictly prohibited. Please treat this and all other documents from the Lincolnwood Police Department as LAW ENFORCEMENT SENSITIVE / FOR OFFICIAL USE ONLY. Further distribution of this document is restricted to law enforcement or authorized governmental agencies unless prior approval of the Lincolnwood Police Department has been obtained. Keep in mind that this document, or any segment thereof, may not be released to any media source. If you

have received this electronic mail transmission in error, please notify the sender by replying to this electronic mail transmission immediately or by telephoning the Lincolnwood Police Department at (847) 673-2167.

**From:** Dan Murdock <[dan.murdock@flocksafety.com](mailto:dan.murdock@flocksafety.com)>  
**Sent:** Wednesday, June 28, 2023 9:35 AM  
**To:** Jason Parrott <[JParrott@lwd.org](mailto:JParrott@lwd.org)>; Sophie Abae <[sophie.abae@flocksafety.com](mailto:sophie.abae@flocksafety.com)>  
**Subject:** Re: Flock Safety - Clean Document

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender before clicking on any links or attachments.

Chief,

Here is the document.

Regards,

On Wed, Jun 28, 2023 at 9:56 AM Jason Parrott <[JParrott@lwd.org](mailto:JParrott@lwd.org)> wrote:

Dan,

The document didn't attach.

Thanks,

Jay Parrott

Chief of Police

Lincolnwood, IL

(847)745-4748

On Jun 28, 2023, at 8:16 AM, Dan Murdock <[dan.murdock@flocksafety.com](mailto:dan.murdock@flocksafety.com)> wrote:

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender before clicking on any links or attachments.

Chief,

Thank you for your time yesterday. Here is the Agreement. Please let me know if you have any questions.

Regards,

--

**Dan Murdock**  
**Territory Sales Manager**

---

[3124153858](tel:3124153858)    [flocksafety.com](http://flocksafety.com)

---

--

Dan Murdock

Phone: 312-415-3858

<https://www.flocksafety.com/>

<IL - Village of Lincolnwood - Clean Final (4).docx>