

Archived: Tuesday, March 12, 2024 12:35:32 PM
From: [Hailey Spessard](#)
Mail received time: Wed, 6 Dec 2023 15:20:56 -0600
Subject: Re: Camera not functioning

Howdy Sir -

My **sincere** apologies for the delay in getting you over an update!

Please see the most recent update regarding your outstanding Flock Cameras, below -
Cams 6, 7, 8 & 11 - Pending IDOT Permit Approval

Submitted 12/12/22, Rec'd Comments and resubmitted 4/13/23

Pending Approval or additional comments

Checked back in 12/5 regarding an update - Will let you know as soon as we hear back from the reviewer, Jonathan!

Cams 9 & 12 - On Hold - Cook County

Flock Govt Affairs is still working with Cook County to try and find a path forward for LPRs in their ROW (~14 months at this point) We can either keep these on hold until a path forward is established or find new locations for these cameras.

Please let me know how you would like to proceed!

Cam 5 (NB) Inside 2 Lanes) - New Location Needed

install this location but due to the heavy presence of underground utilities in the area we were unable to.

We are suggesting we place this camera on the existing private light pole at () instead.

Do you approve of this new location? If not, do you have any other areas you would like to place this camera?

If approved we would only need the property owner signature on the attached form to install this camera!

Please let me know your thoughts on Cameras 9, 12 & 5 or if you have any other questions or concerns.
I will be sending out biweekly updates moving forward but feel free to refer to your Tracker in the meantime!

Thanks,

On Mon, Oct 16, 2023 at 2:51â€PM Mike Hutton <michael.hutton@flocksafety.com> wrote:

Chief,

Apologies for the delay here as I was trying to track down multiple pieces of information from different teams here at Flock. From what I am seeing on my end we have a technician scheduled for 10/19 to come to this location and remove the AC box, replace the camera, add a solar panel, and add penguin packs to assist the camera in staying powered this winter.Â

I know we have had a lot of changes on our end so if something got lost in translation or if you need to make any changes your Project ManagerÂ @Hailey SpessardÂ and Deployment SpecialistÂ @Mike HolubÂ can assist you.

If no changes are required I expect list location to be back online on 10/19 (it may take 12-24 hours to calibrate). Please let me know if you have any questions.Â

Have a great day.

Mike Hutton
Customer Success Manager
8476090201 Â flocksafty.com

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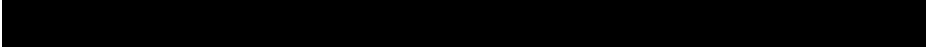
On Wed, Oct 4, 2023 at 9:32â€AM Boba, Michael <mdb@vniles.com> wrote:

Hi Mike,

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I am not sure if this goes to you, if not, please let me know where to send it.

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Our camera located at  Relocation is not functioning.Â This is at one of our busiest intersections so we would need to get it up and running as soo

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Here is a screenshot of the dashboard.

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Thanks,

Mike

Michael Boba

Chief of Detectives

Niles Police Department - Detective Bureau

Email: mdb@vniles.com

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Main: 847.588.6500

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Direct: 847.588.6582

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Fax: 847.588.6555

7000 W. Touhy Avenue

Niles, Illinois 60714

United States

www.vniles.com

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Hailey Spessard

Project Manager - Core

flocksafety.com

Due to volume, please allow 2-3 business days for a response

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